

GURU NANAK COLLEGE BUDHLADA
(STUDENT SATISFACTION SURVEY)

Session: 2023-24

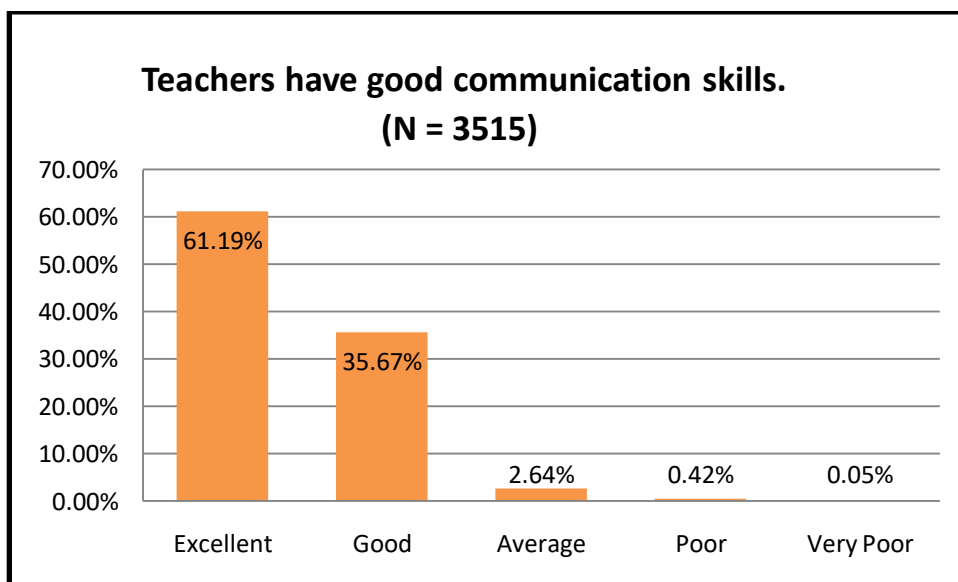
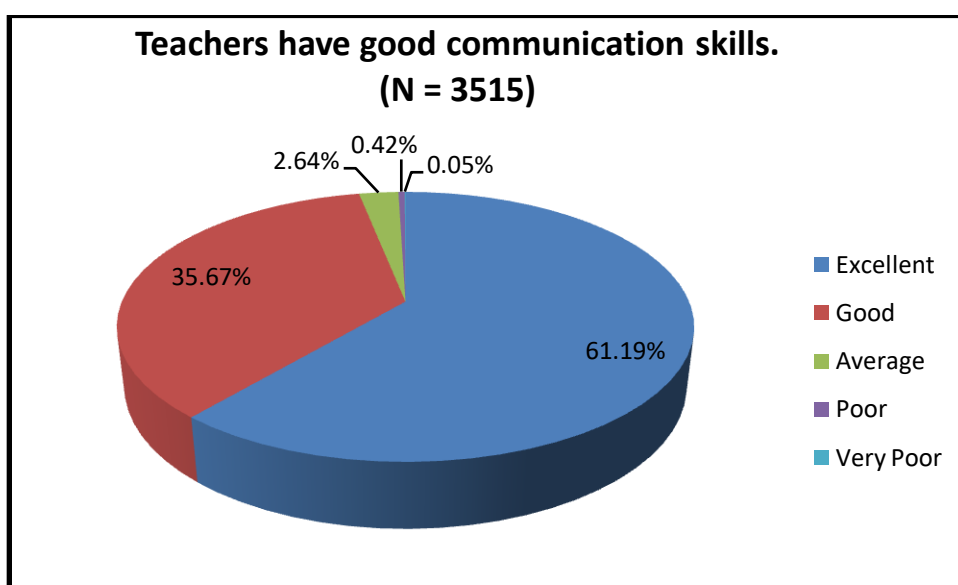
1. Student Feedback on Teaching Learning

Process Teaching–Learning and Evaluation

Sr. No.	Contents	Very Poor	Poor	Average	Good	Excellent
1.	Teachers have good communication skills.	2	15	93	1254	2151
2.	Teachers always complete their syllabus with in stipulated time period.	13	12	87	1487	1916
3	Are the syllabi adequate according to the job role?	3	1	64	1417	2030
4	Is the internal evaluation process of students is fair?	12	13	88	1483	1919
5	Are you provided with assignments by your concerned teachers?	19	17	165	1289	2025
6	Was your performance related to assignments discussed with you?	4	6	108	1273	2124
7	Teachers in form you about your expected competencies, course and programme outcomes.	5	0	99	1403	2008
8	The teachers illustrate the concepts through relevant examples and applications.	2	1	87	1235	2190
9	Teachers are able to identify your weaknesses and help you to overcome them.	0	5	43	1263	2204
10	Teachers encourage you to participate in extra/curricular activities.	3	9	57	1278	2168
11	Are the teachers regularly use ICT tools such as LCD projector, Multimedia, etc. while teaching.	5	12	93	1253	2152
12	Is the overall quality of teaching-learning process is good in your institution?	13	12	87	1387	2016

Table:-1.1 Teachers have good communication skills. (N = 3515)

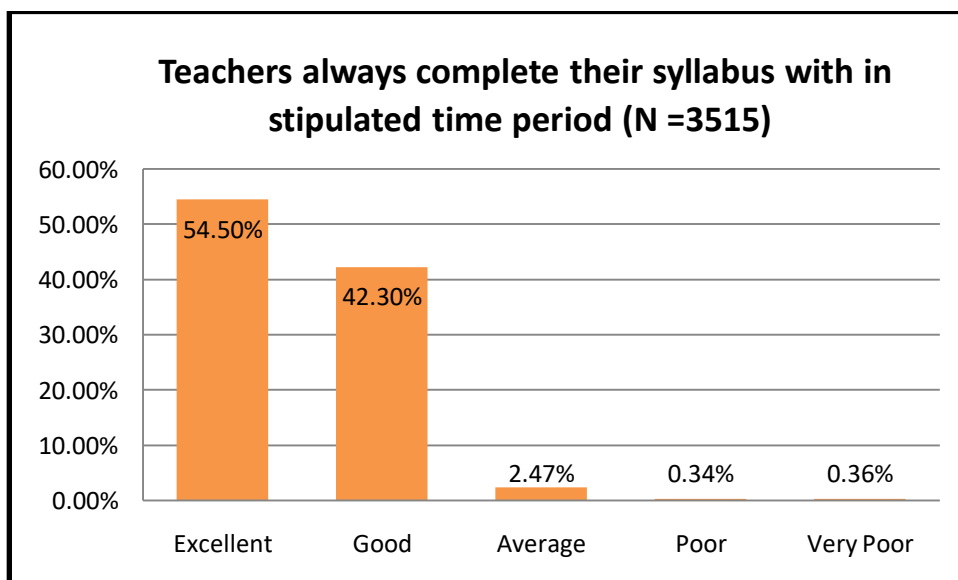
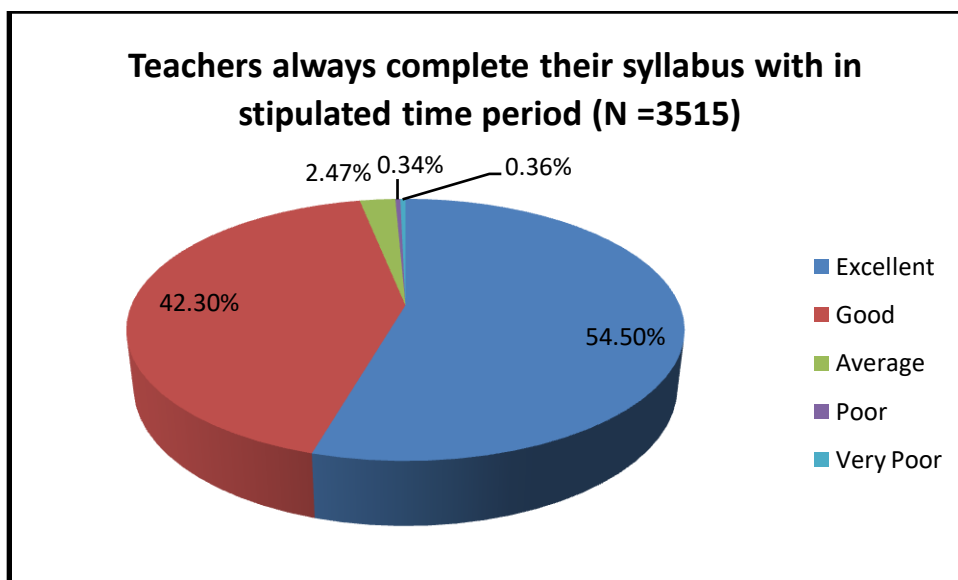
Criteria	Number of Students	% age
Excellent	2151	61.19%
Good	1254	35.67%
Average	93	2.64%
Poor	15	0.42%
Very Poor	2	0.05%



Interpretation:-It is observed that 96.86% students **feel** their Teachers have good communication skills among them 61.19% students **strongly feel** that teachers have good communication skills.

Table:1.2 Teachers always complete their syllabus with in stipulated time period.(N=3515)

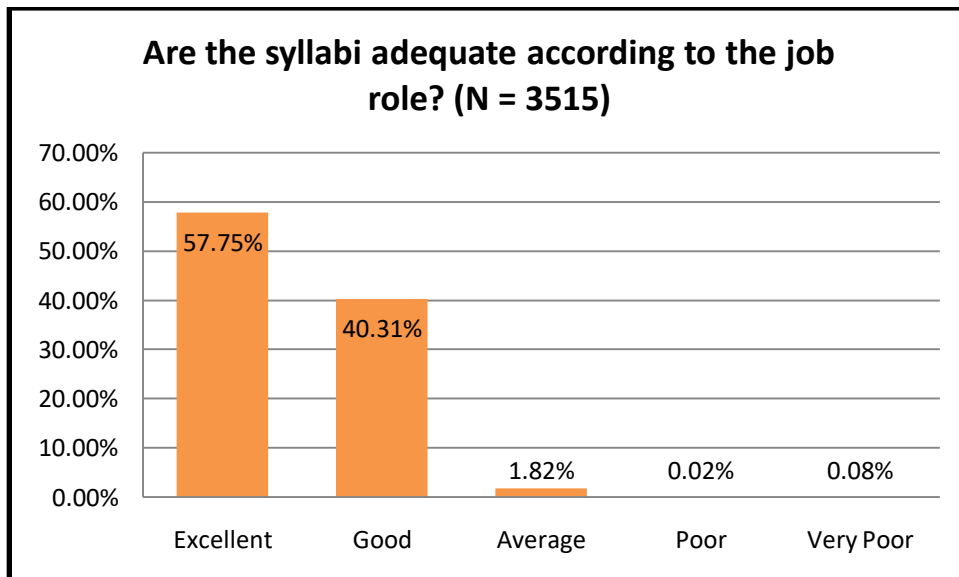
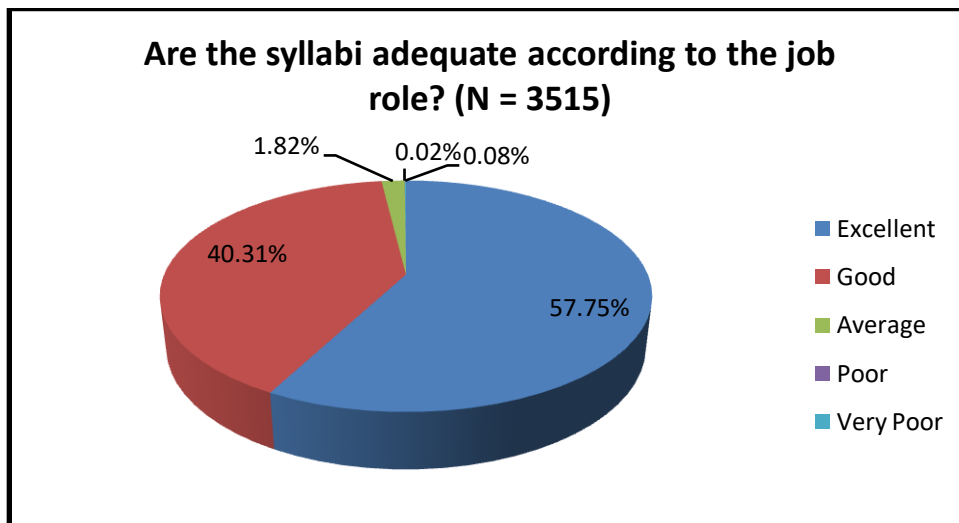
Criteria	Number of Students	% age
Excellent	1916	54.50%
Good	1487	42.30%
Average	87	2.47%
Poor	12	0.34%
Very Poor	13	0.36%



Interpretation:-It is observed that 96.80% students **feel** that their teachers always complete their syllabus with in stipulated time period and 54.50% students **strongly feel** that teachers always complete their syllabus with in stipulated time period.

Table:-1.3 Are the syllabi adequate according to the job role? (N = 3515)

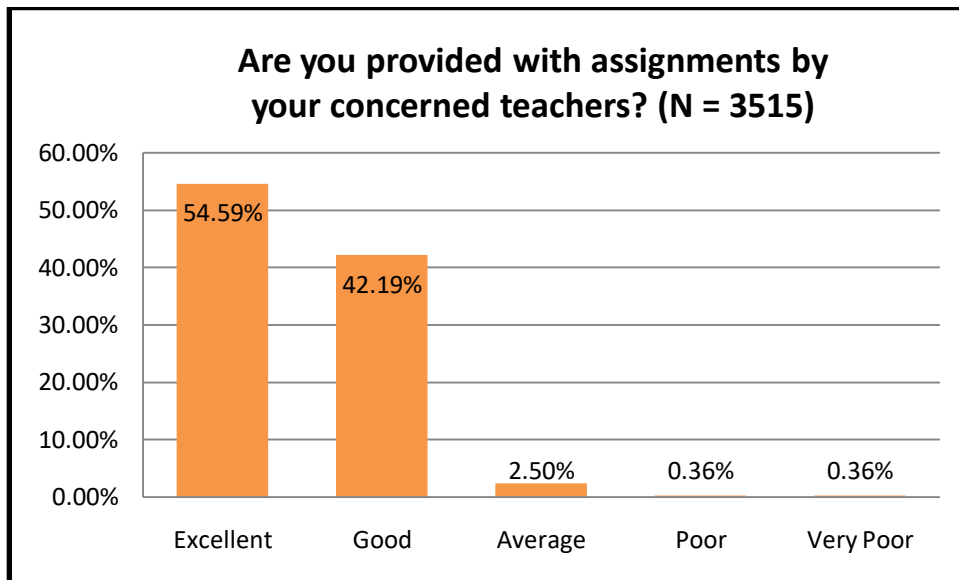
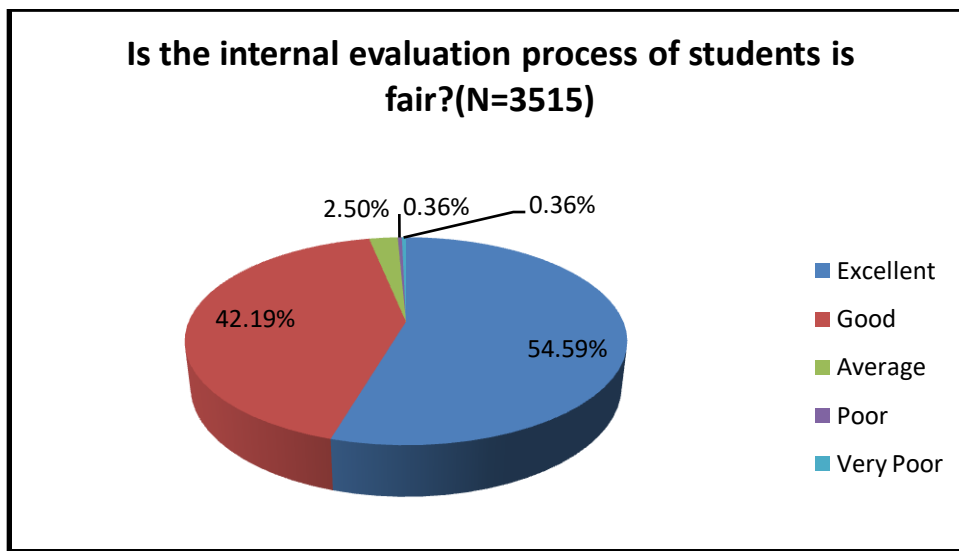
Criteria	Number of Students	% age
Excellent	2030	57.75%
Good	1417	40.31%
Average	64	1.82%
Poor	1	0.02%
Very Poor	3	0.08%



Interpretation:-It is observed that 98.06% students **feel** the syllabi adequate according to the job role and among them 57.75% **strongly feel** the syllabi adequate according to the job role.

Table:-1.4 Is the internal evaluation process of students is fair?(N=3515)

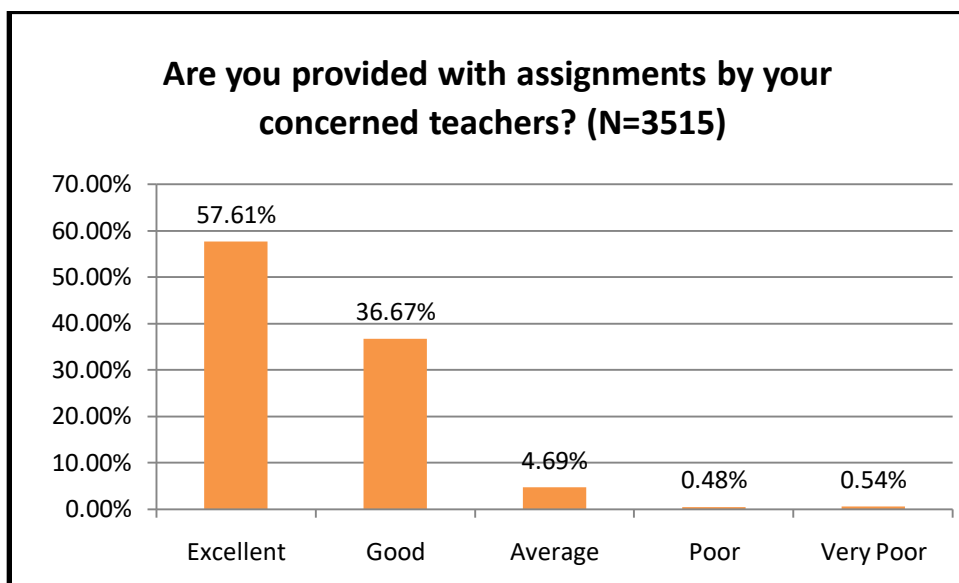
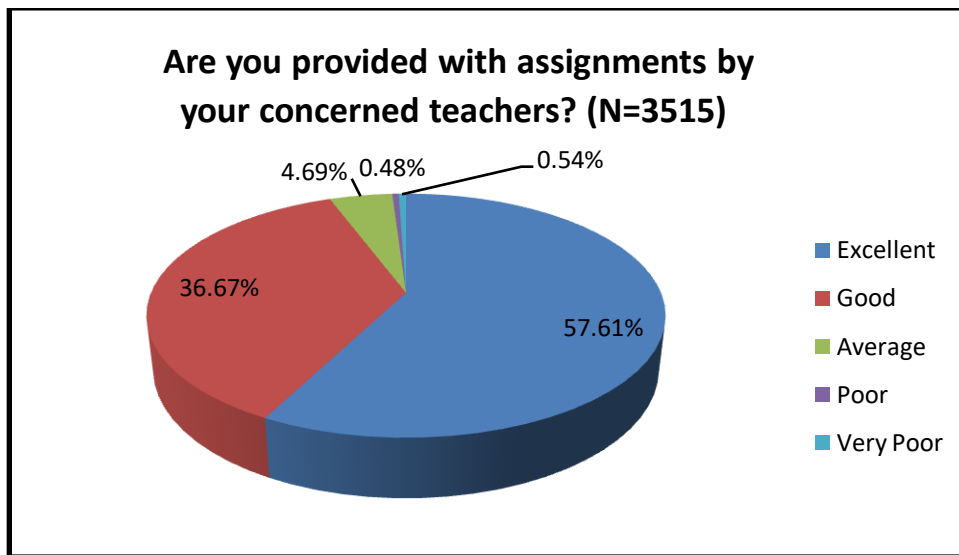
Criteria	Number of Students	% age
Excellent	1919	54.59%
Good	1483	42.19%
Average	88	2.50%
Poor	13	0.36%
Very Poor	12	0.36%



Interpretation:-96.78% students said the internal evaluation process of students is fair and 54.59% strongly agree with that.

Table: 1.5 Are you provided with assignments by your concerned teachers? (N=3515)

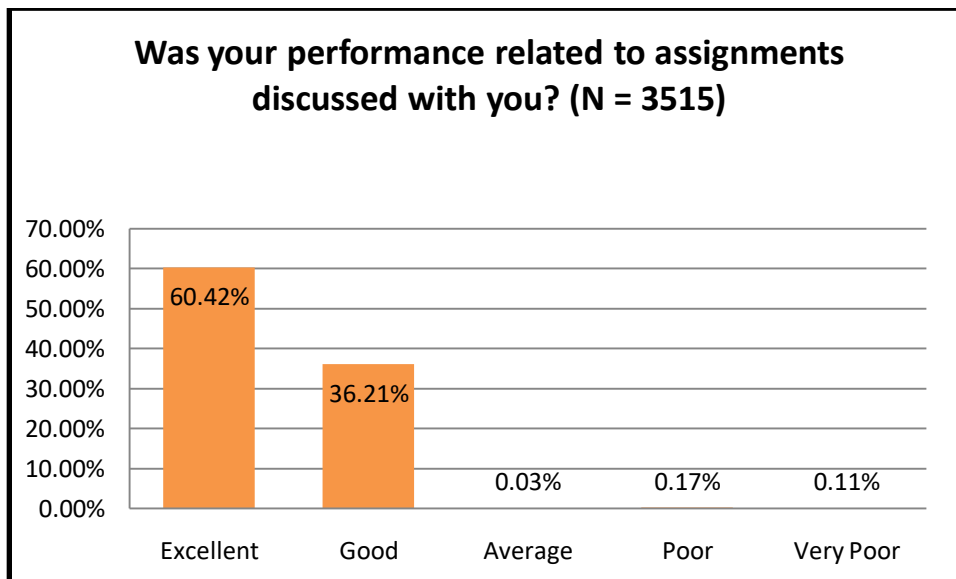
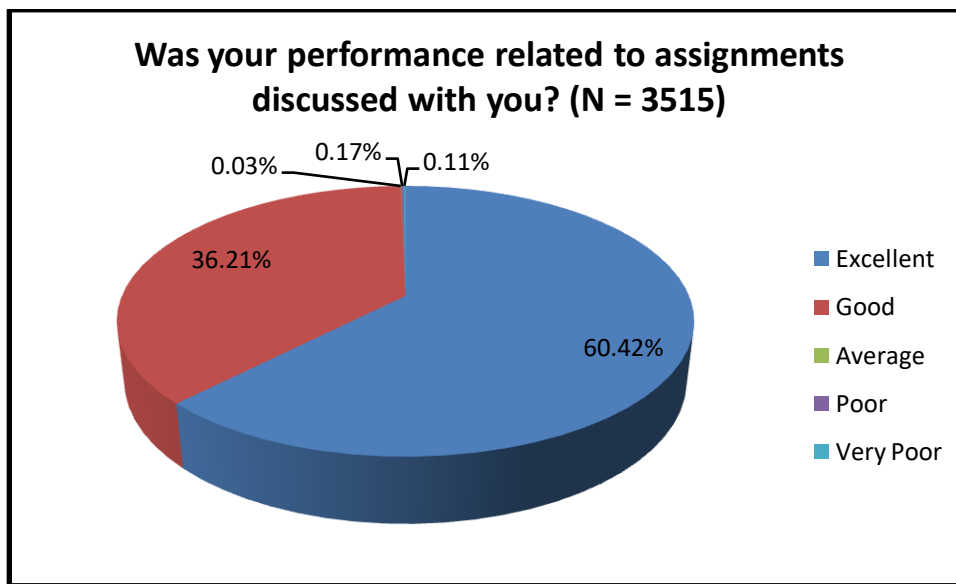
Criteria	Number of Students	% age
Excellent	2025	57.61%
Good	1289	36.67%
Average	165	4.69%
Poor	17	0.48%
Very Poor	19	0.54%



Interpretation:-94.28% students said that assignments are provided by the concern teacher and among them 57.61% are strongly agreed with this factor.

**Table:-1.6 Was your performance related to assignments discussed with you?
(N=3515)**

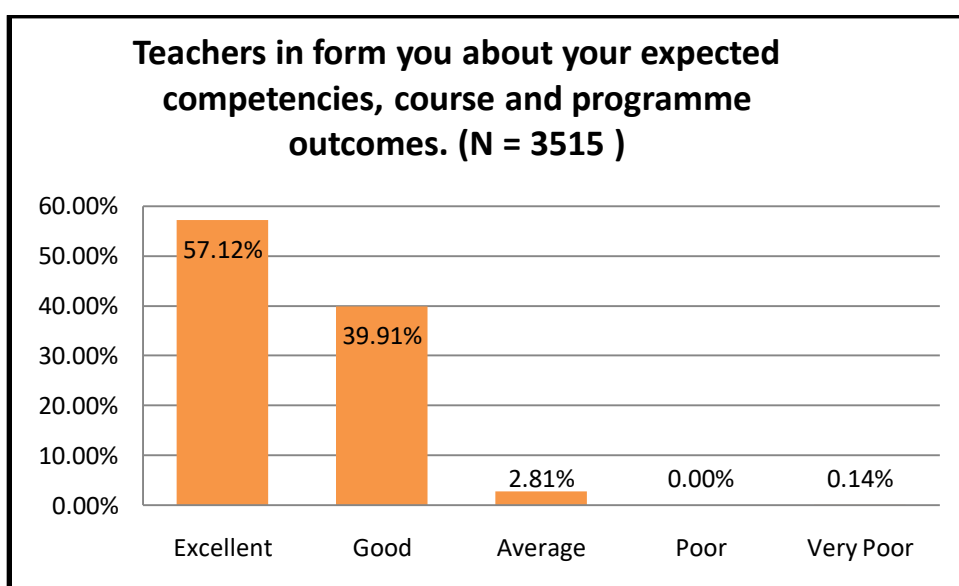
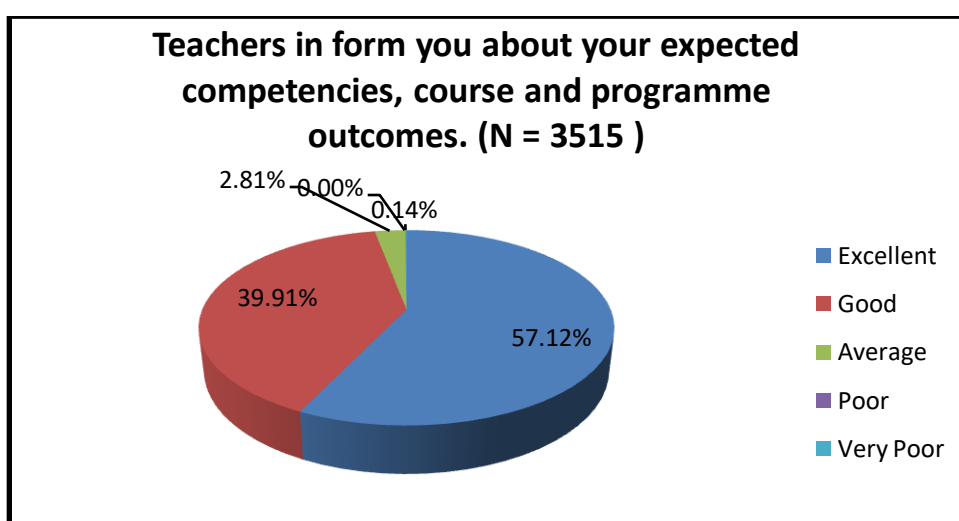
Criteria	Number of Students	% age
Excellent	2124	60.42%
Good	1273	36.21%
Average	108	0.03%
Poor	6	0.17%
Very Poor	4	0.11%



Interpretation:-96.45-% students said that their performance related to assignment is discussed with them and 60.42% students are strongly agreed with this factor.

Table:-1.7 Teachers inform you about your expected competencies, course and programme outcomes. (N = 3515)

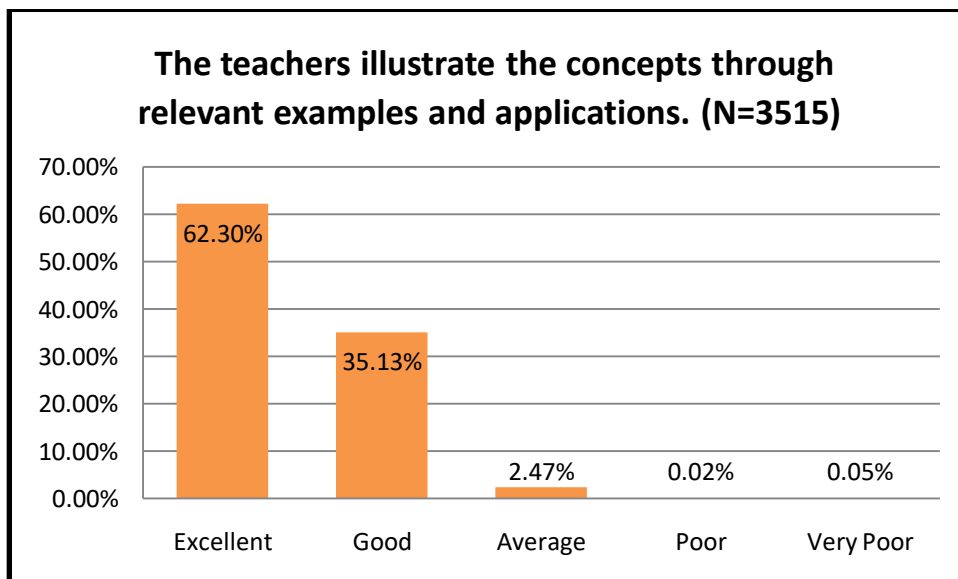
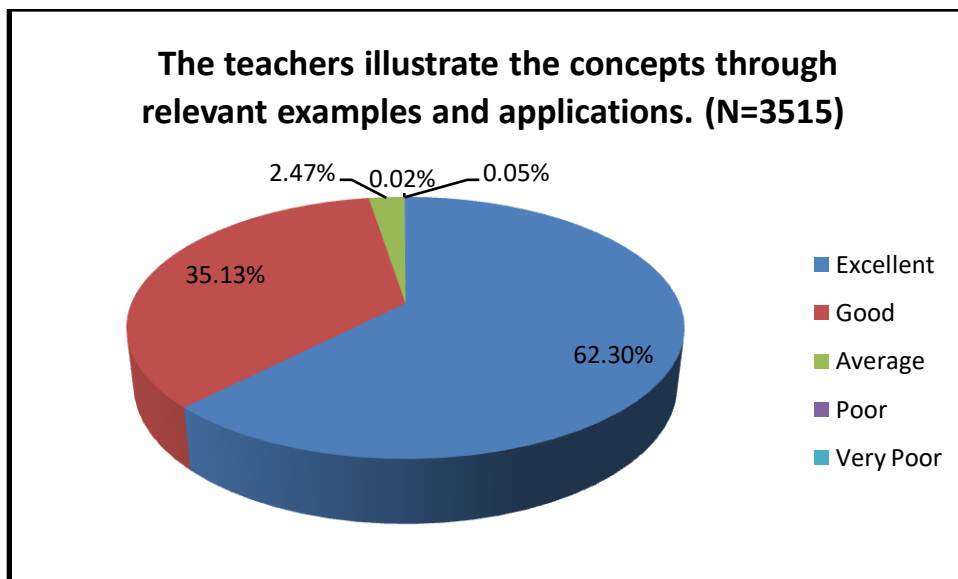
Criteria	Number of Students	% age
Excellent	2008	57.12%
Good	1403	39.91%
Average	99	2.81%
Poor	0	0.00%
Very Poor	5	0.14%



Interpretation: The above table reveals that 97.03% students said that teachers inform them about their expected competencies, course and programme outcomes and 57.12% students strongly feel teachers inform them about their expected competencies, course and programme outcomes.

Table: 1.8 The teachers illustrate the concepts through relevant examples and applications. (N=3515)

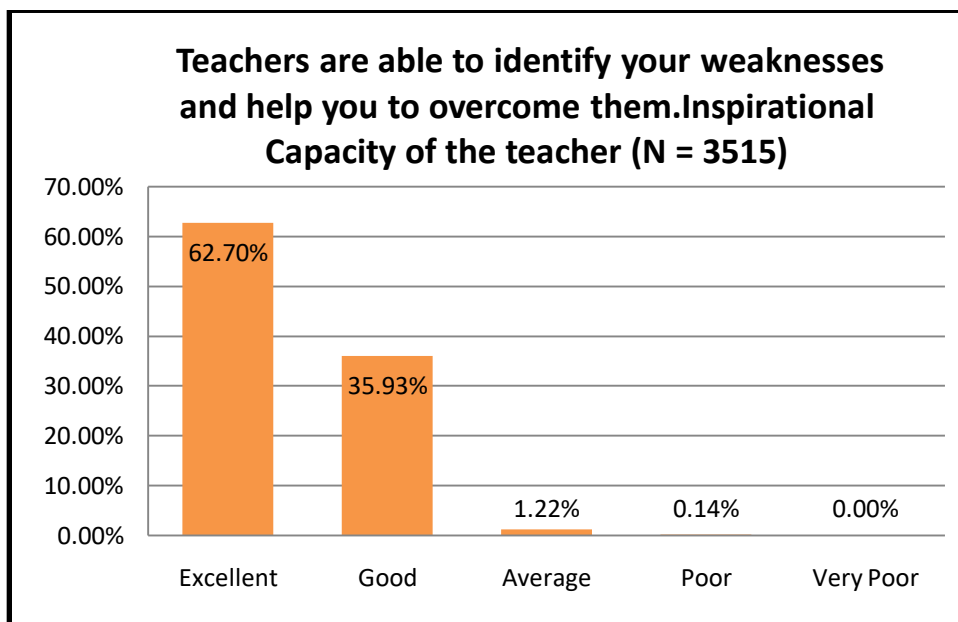
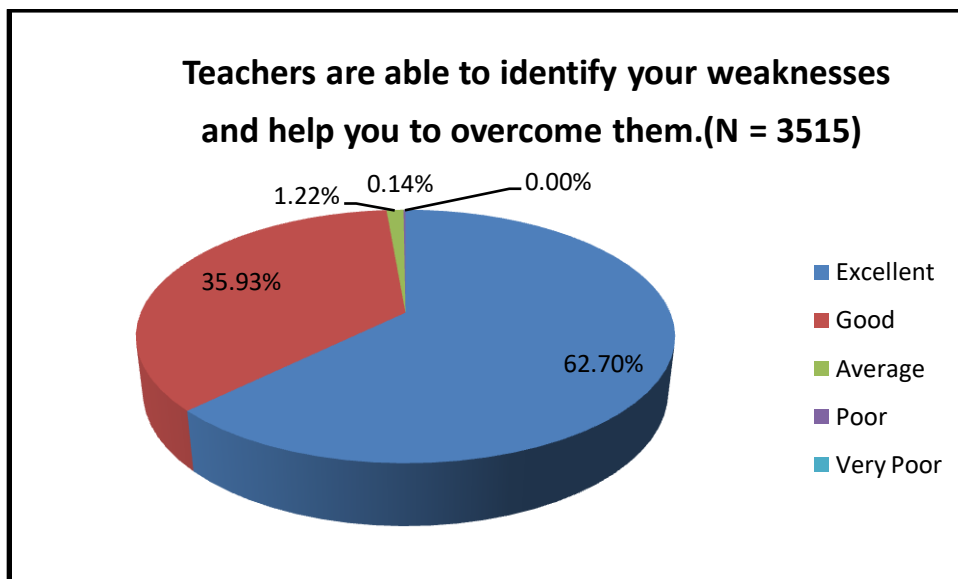
Criteria	Number of Students	% age
Excellent	2190	62.30%
Good	1235	35.13%
Average	87	2.47%
Poor	1	0.02%
Very Poor	2	0.05%



Interpretation: It is analyzed from above table that 97.43% students said he teachers illustrate the concepts through relevant examples and applications and 62.30% respondents strongly agree that teachers illustrate the concepts through relevant examples and applications

Table:-1.9 Teachers are able to identify your weaknesses and help you to overcome them. (N = 3515)

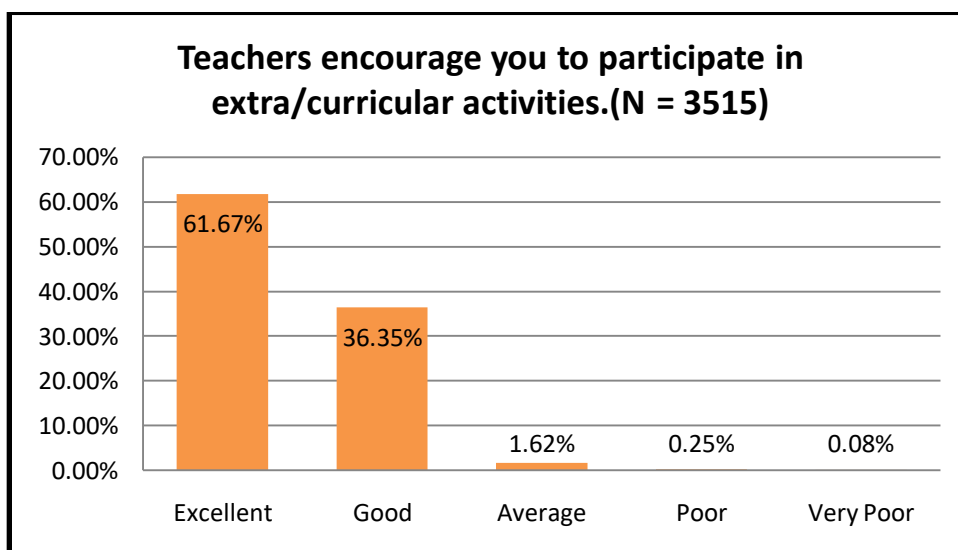
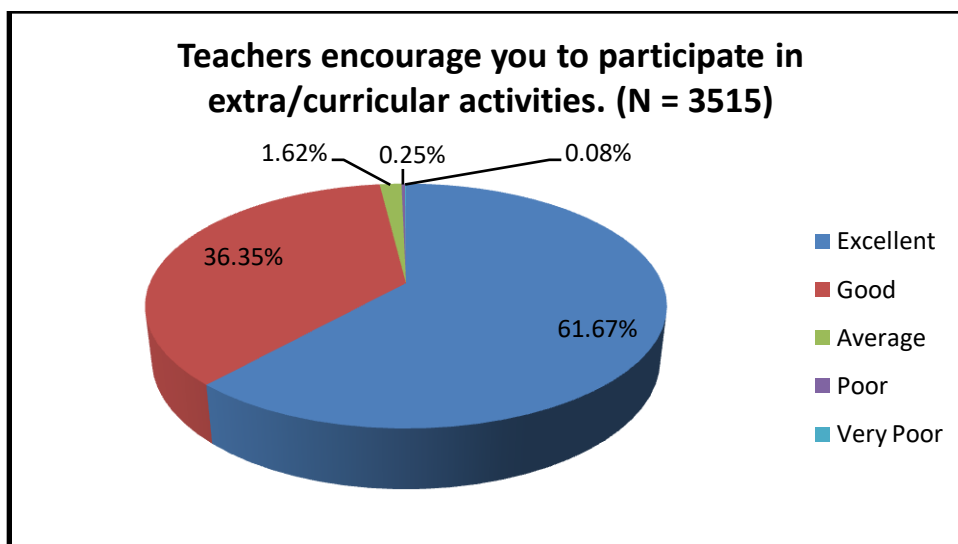
Criteria	Number of Students	% age
Excellent	2204	62.70%
Good	1263	35.93%
Average	43	1.22%
Poor	5	0.14%
Very Poor	0	0.00%



Interpretation: It is analyzed from above table that 98.63% respondents agree that teachers are able to identify their weaknesses and help them to overcome their weaknesses.

Table:-1.10 Teachers encourage you to participate in extra/curricular activities. (N = 3515)

Criteria	Number of Students	% age
Excellent	2168	61.67%
Good	1278	36.35%
Average	57	1.62%
Poor	9	0.25%
Very Poor	3	0.08%

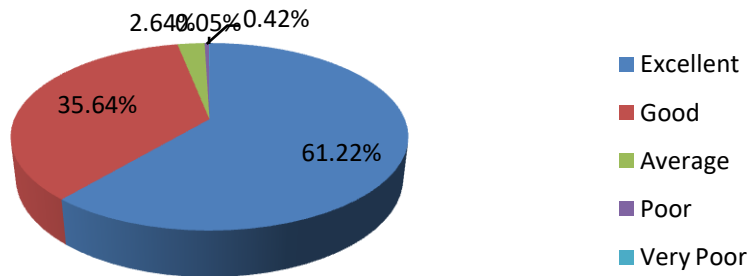


Interpretation: It is analyzed from above table that 98.02 % respondents agree that teachers encourage them to participate in extra/curricular activities

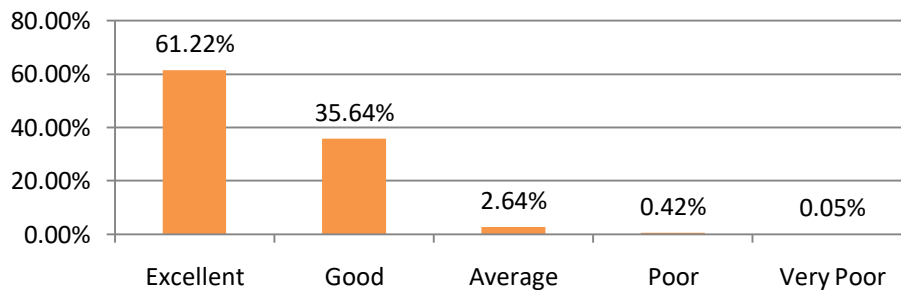
Table:-1.11 Are the teachers regularly use ICT tools such as LCD projector, Multimedia, etc. while teaching. (N = 3515)

Criteria	Number of Students	% age
Excellent	2152	61.22%
Good	1253	35.64%
Average	93	2.64%
Poor	12	0.42%
Very Poor	5	0.05%

Are the teachers regularly use ICT tools such as LCD projector, Multimedia, etc. while teaching. (N = 3515)



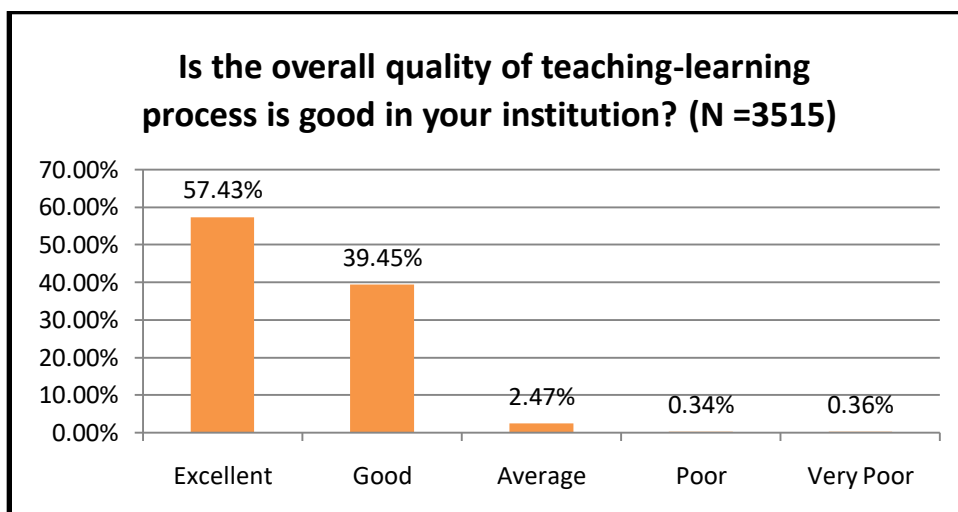
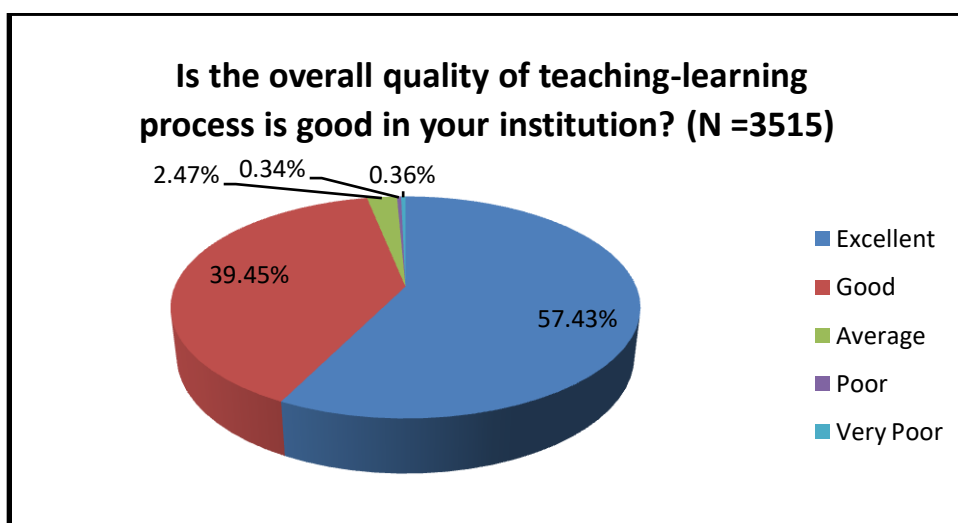
Are the teachers regularly use ICT tools such as LCD projector, Multimedia, etc. while teaching. (N = 3515)



Interpretation:- It is analyzed from above table that 96.86% respondents agree that teachers regularly use ICT tools such as LCD projector, Multimedia, etc. while teaching.

Table: 1.12 Is the overall quality of teaching-learning process is good in your institution? (N =3515)

Criteria	Number of Students	% age
Excellent	2016	57.43%
Good	1387	39.45%
Average	87	2.47%
Poor	12	0.34%
Very Poor	13	0.36%

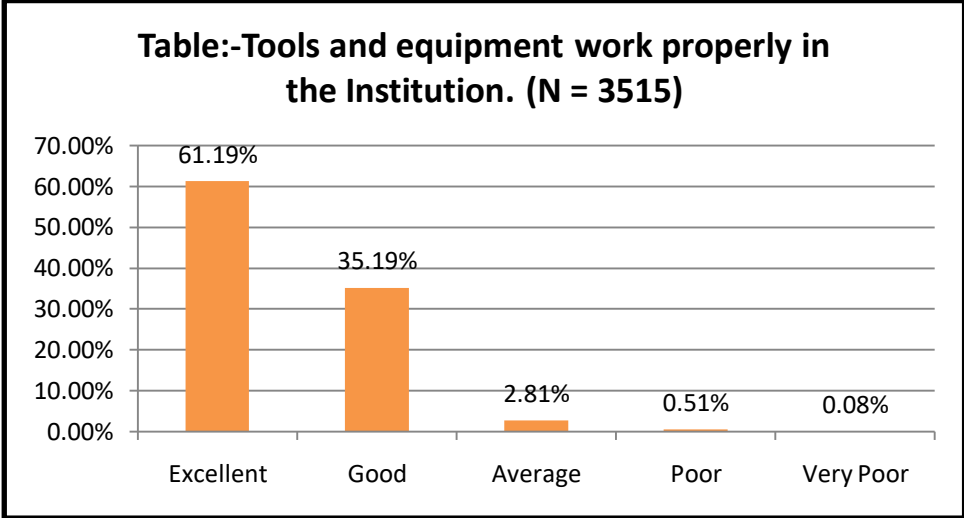
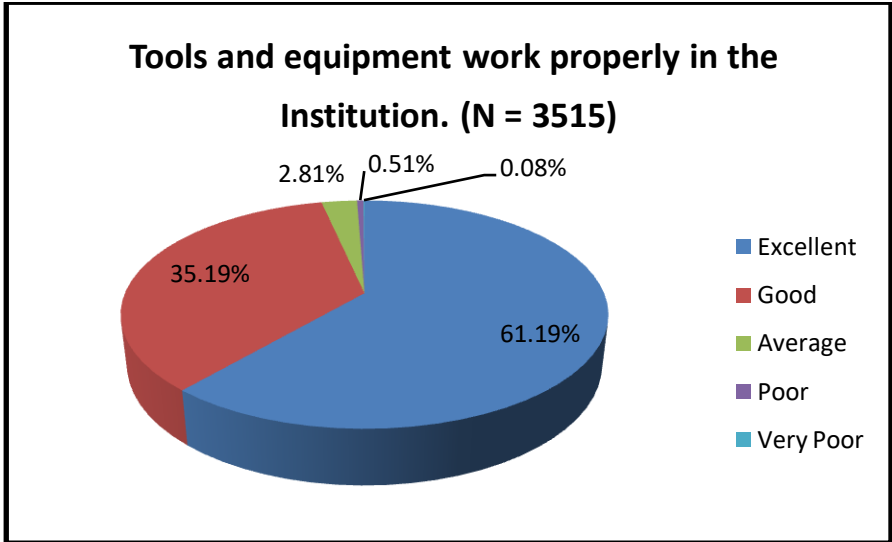


Interpretation:-It is analyzed from above table that 96.88% respondents agree that the overall quality of teaching-learning process is good institution and 57.43% students are strongly agreed with that factor.

2. Student Feedback on Infrastructure and overall performance of institution (N=3515)

Sr. No	Contents	Very Poor	Poor	Average	Good	Excellent
1.	Tools and equipment work properly in the Institution.	3	18	99	1244	2151
2.	Sufficient teaching aids are available in your institution.	12	10	85	1481	1927
3	The institution provides multiple Opportunities to learn and grow.	55	3	68	1407	1982
4	Computers and network work properly.	11	16	98	1473	1917
5	Classroom arrangement is well organized.	7	19	155	1274	2060
6	Whether the institution provides good Seating arrangement?	7	3	104	1263	2138
7.	Quality of furniture is good.	6	2	97	1408	2002
8.	Whether the institution provides Internet Facility?	4	3	8 9	1225	2160
9.	Is the campus eco-friendly?	2	4	47	1253	2209
10.	Are you satisfied with the cleanliness of campus?	5	11	53	1286	2160

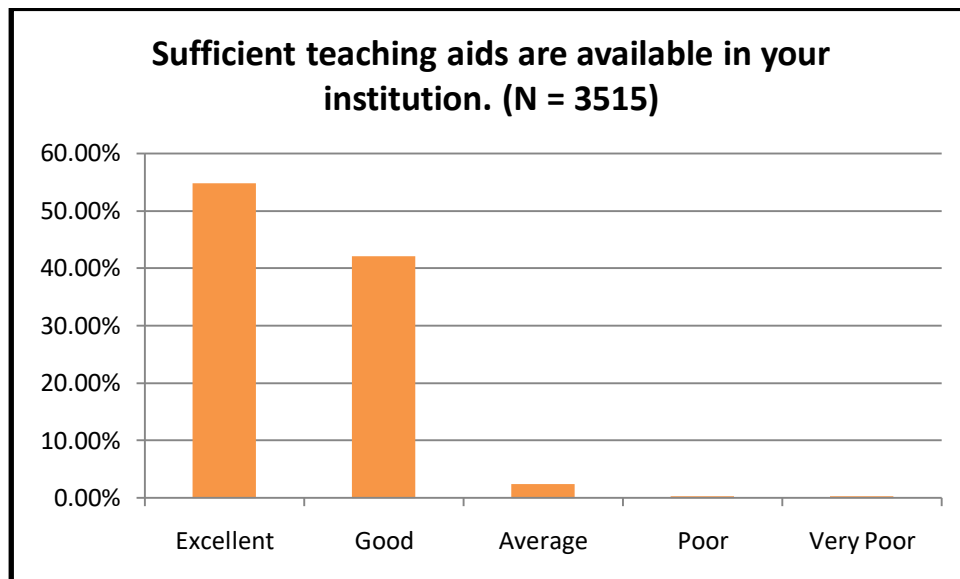
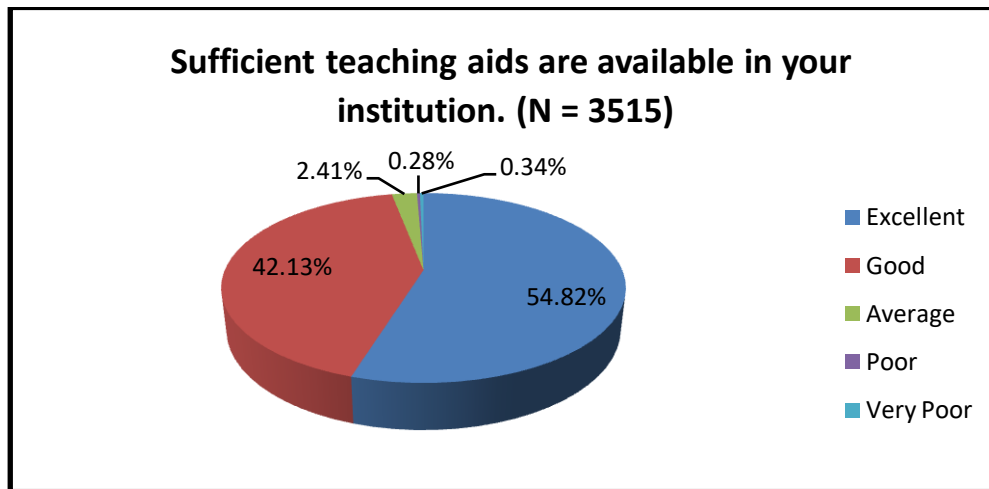
Criteria	Number of Students	% age
Excellent	2151	61.19%
Good	1244	35.19%
Average	99	2.81%
Poor	18	0.51%
Very Poor	3	0.08%



Interpretation:-It is analyzed from above table that 96.38% respondents agree that the Tools and equipment work properly in the Institution and 61.19% students are strongly agreed with that factor.

Table:-2.2 Sufficient teaching aids are available in your institution. (N = 3515)

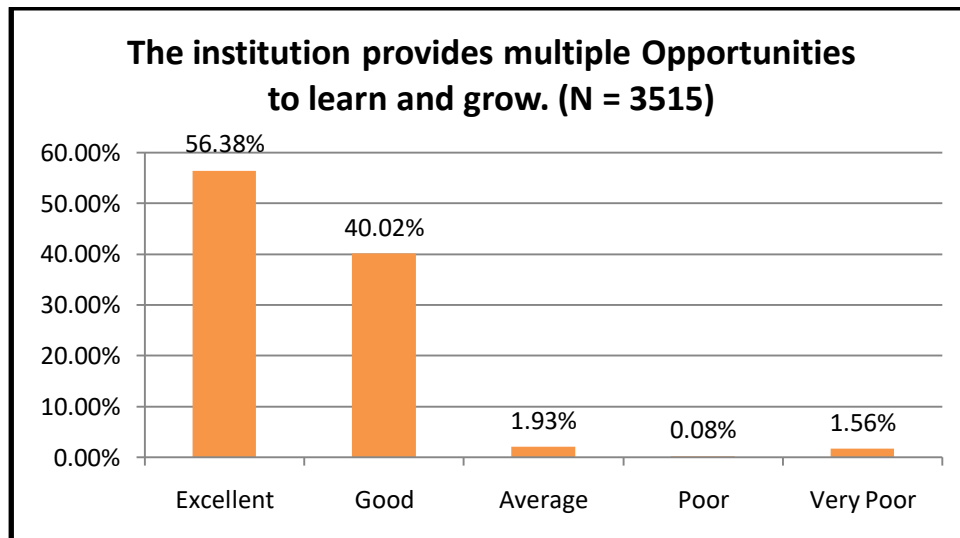
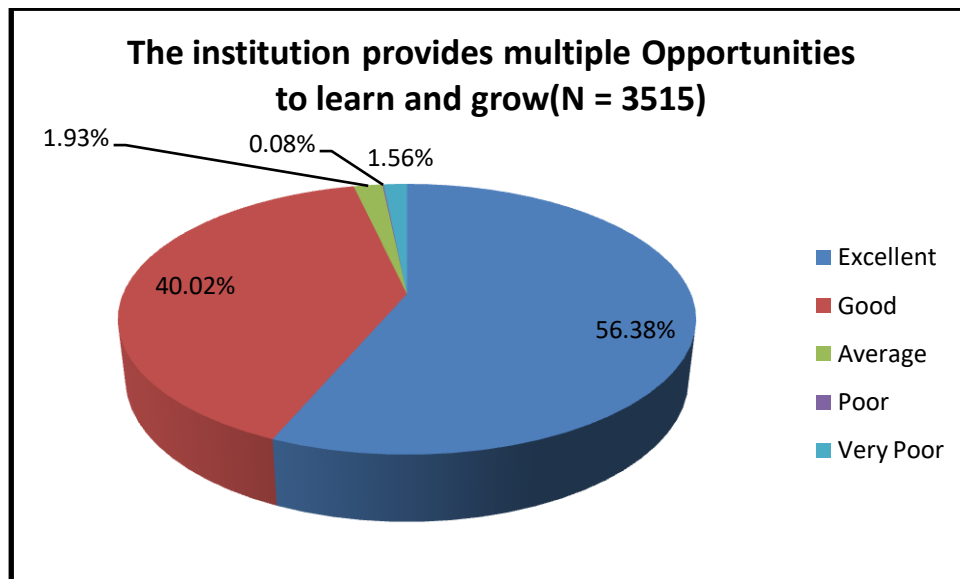
Criteria	Number of Students	% age
Excellent	1927	54.82%
Good	1481	42.13%
Average	85	2.41%
Poor	10	0.28%
Very Poor	12	0.34%



Interpretation:-It is analyzed from above table that 96.95% respondents agree that sufficient teaching aids are available in your institution and 54.82% students are strongly agreed with that factor.

Table:-2.3 The institution provides multiple Opportunities to learn and grow. (N = 3515)

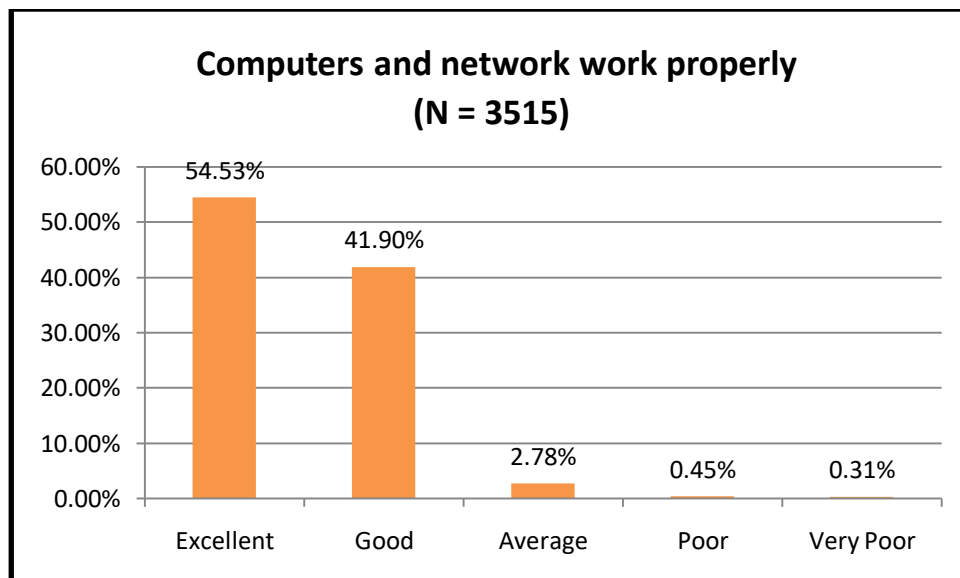
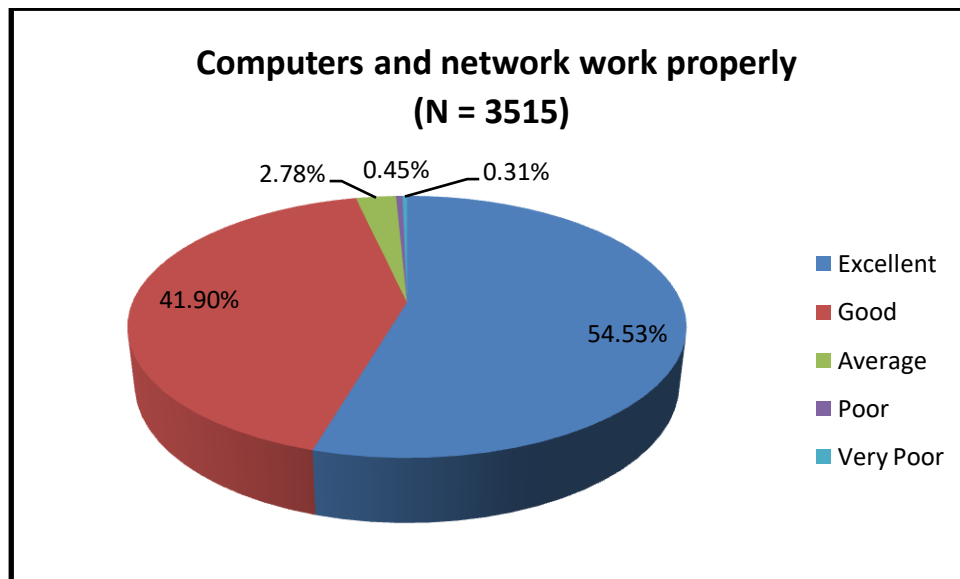
Criteria	Number of Students	% age
Excellent	1982	56.38%
Good	1407	40.02%
Average	68	1.93%
Poor	3	0.08%
Very Poor	55	1.56%



Interpretation:-It is analyzed from above table that 96.40% respondents agree that the institution provides multiple Opportunities to learn and grow and 56.38% students are strongly agreed with that factor.

Table:-2.4 Computers and network work properly (N = 3515)

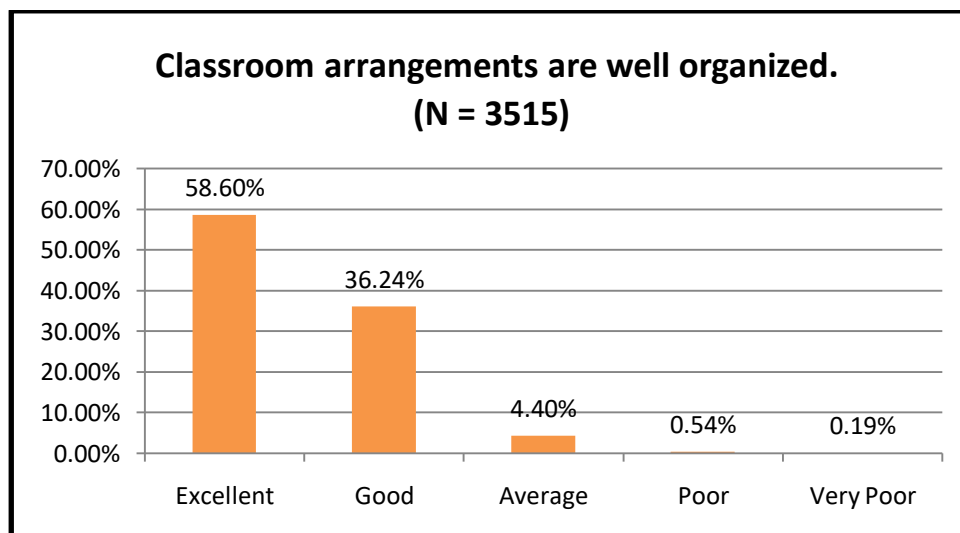
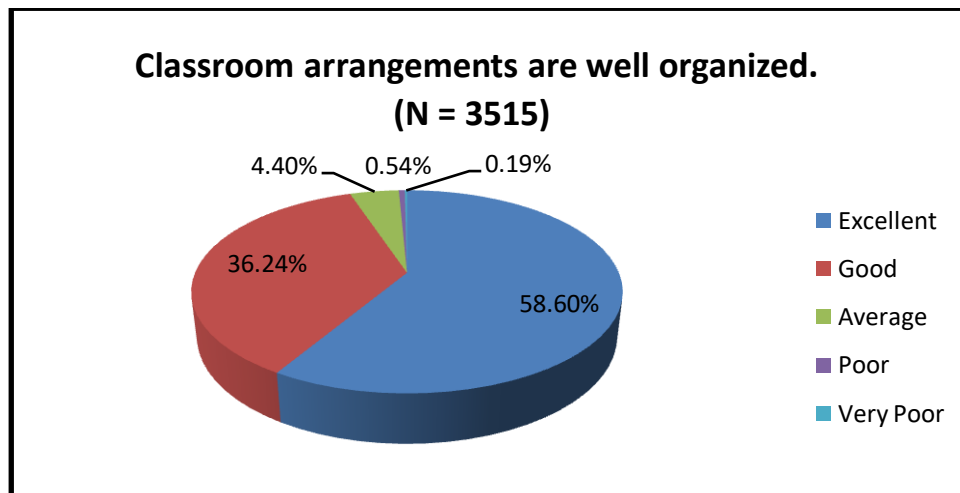
Criteria	Number of Students	% age
Excellent	1917	54.53%
Good	1473	41.90%
Average	98	2.78%
Poor	16	0.45%
Very Poor	11	0.31%



Interpretation:-It is analyzed from above table that 96.43% respondents agree that computers and network work properly and 54.53% students are strongly agreed with that factor.

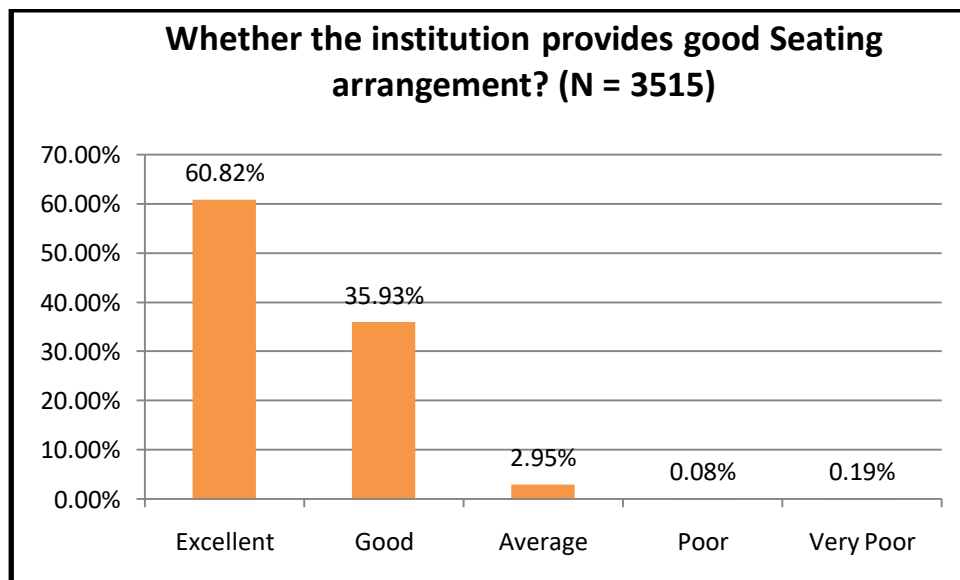
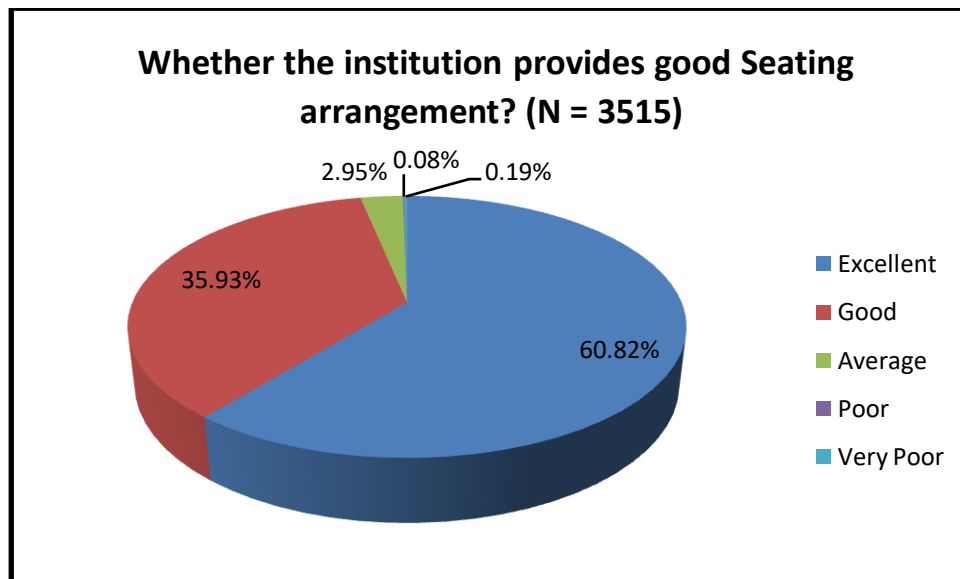
Table:-2.5 Classroom arrangements are well organized. (N = 3515)

Criteria	Number of Students	% age
Excellent	2060	58.60%
Good	1274	36.24%
Average	155	4.40%
Poor	19	0.54%
Very Poor	7	0.19%



Interpretation:- It is analyzed from above table that 94.84% respondents agree that classroom arrangements are well organized and 56.80% students are strongly agreed with that factor.

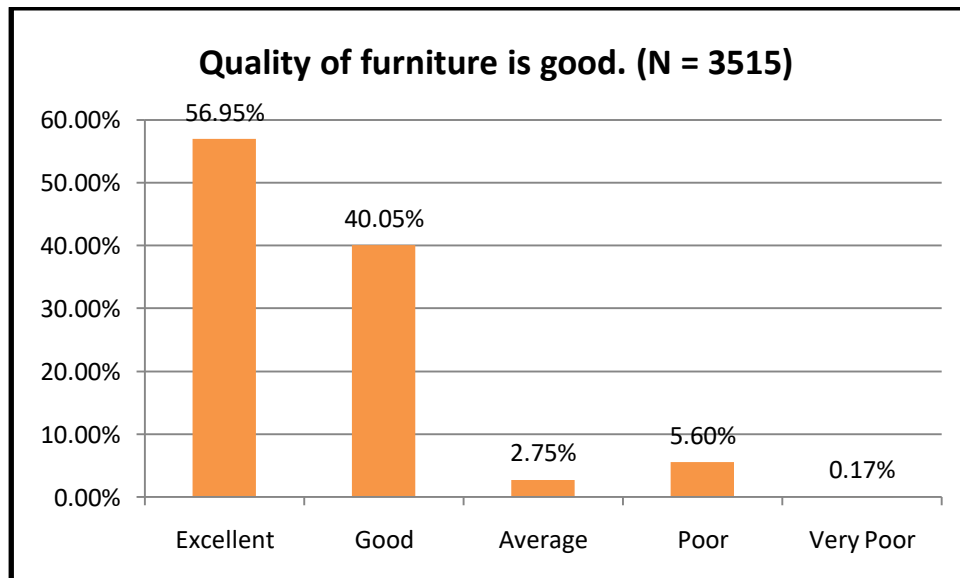
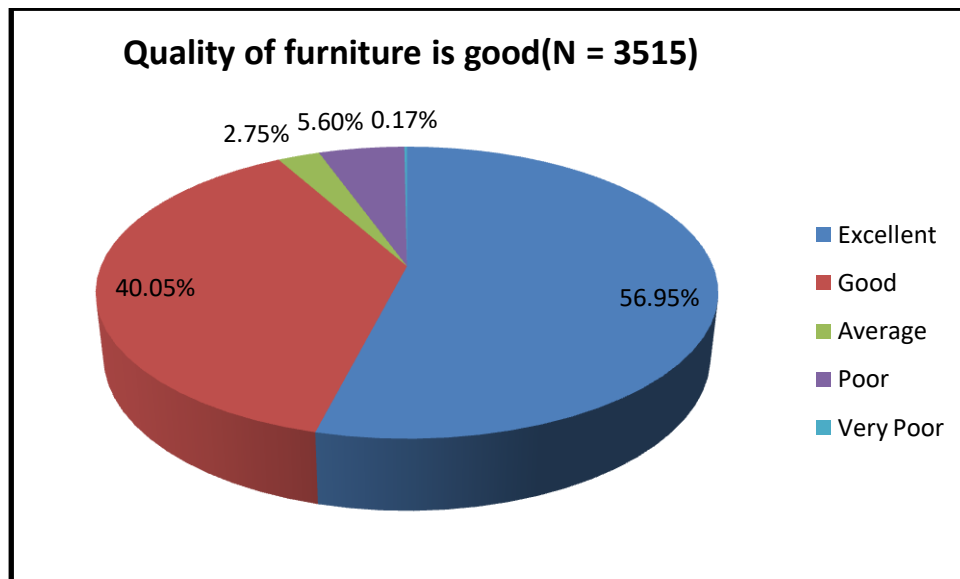
Table:-2.6 Whether the institution provides good Seating arrangement? (N = 3515)		
Criteria	Number of Students	% age
Excellent	2138	60.82%
Good	1263	35.93%
Average	104	2.95%
Poor	3	0.08%
Very Poor	7	0.19%



Interpretation:- It is analyzed from above table that 96.75% respondents agree that the institution provides good Seating arrangement and 60.82% students are strongly agreed with that factor.

Table:-2.7 Quality of furniture is good. (N = 3515)

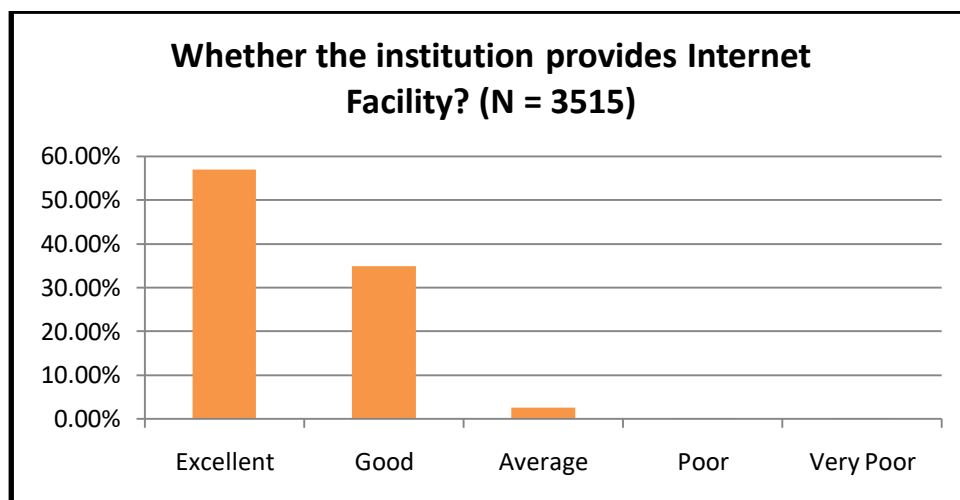
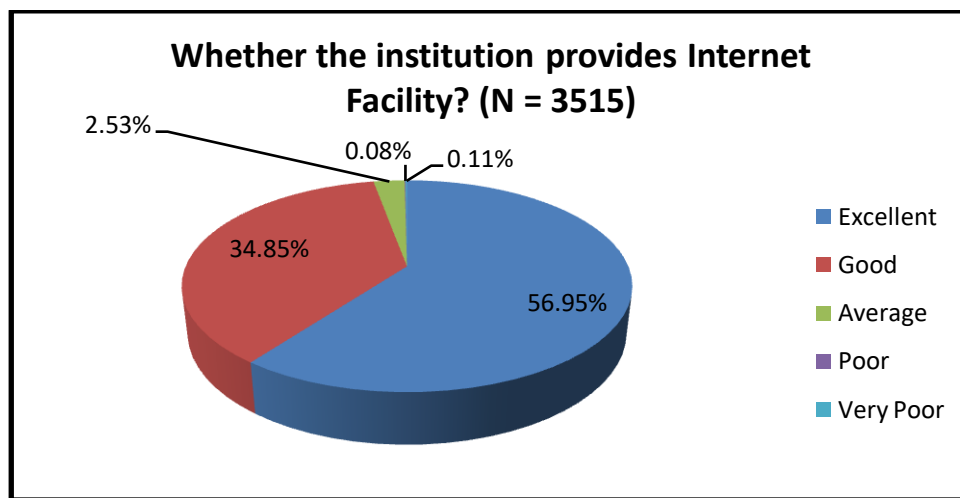
Criteria	Number of Students	% age
Excellent	2002	56.95%
Good	1408	40.05%
Average	97	2.75%
Poor	2	5.60%
Very Poor	6	0.17%



Interpretation:-It is analyzed from above table that 97.00% respondents agree that quality of furniture is good and 56.95% students are strongly agreed with that factor.

Table:-2.8 Whether the institution provides Internet Facility? (N = 3515)

Criteria	Number of Students	% age
Excellent	2160	56.95%
Good	1225	34.85%
Average	89	2.53%
Poor	3	0.08%
Very Poor	4	0.11%



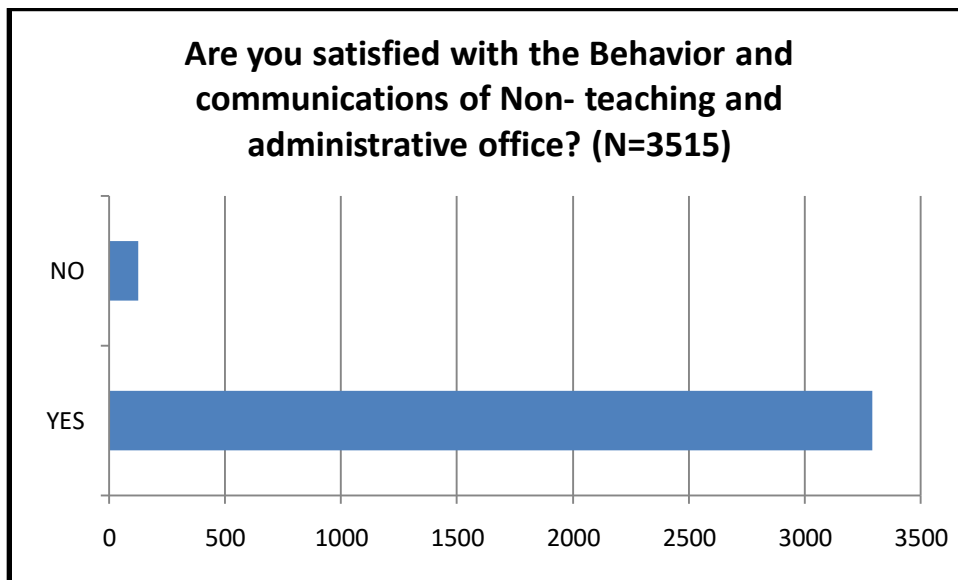
Interpretation:-It is analyzed from above table that 91.8% respondents agree that the institution provides Internet Facility 56.95% students are strongly agreed with that factor.

3. Student's Feedback on Administration.

Sr. No.	Contents	Yes	No
1	Are you satisfied with the Behavior and communications of Non- teaching and administrative office?	3370	145
2	Are you satisfied with the services and facilities of college?	3360	155
3	Is the campus Eco-friendly?	3245	270
4	Are you provided with enough and pure drinking water	3312	203
5	Are you satisfied with the sports and culture facilities?	3323	192
6	Are you satisfied with the facilities of transport and other related services?	3298	217
7	Are you aware of the "NCC and NSS" activities in the college?	3302	213
8	Are you aware of "Anti-Sexual Harassment Cell" and "Nanhi-chaan", "Anti- Ragging", "welfare" etc.?	3278	237

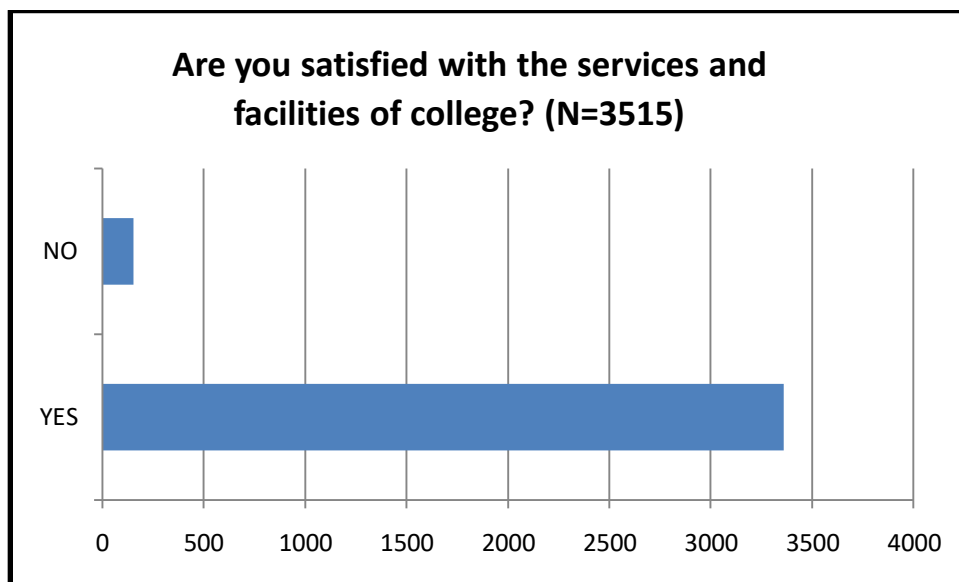
Table:-3.1 Are you satisfied with the Behavior and communications of Non-teaching and administrative office? (N=3515)

Criteria	Number of Students	% age
YES	3370	95.87%
NO	145	2.72%



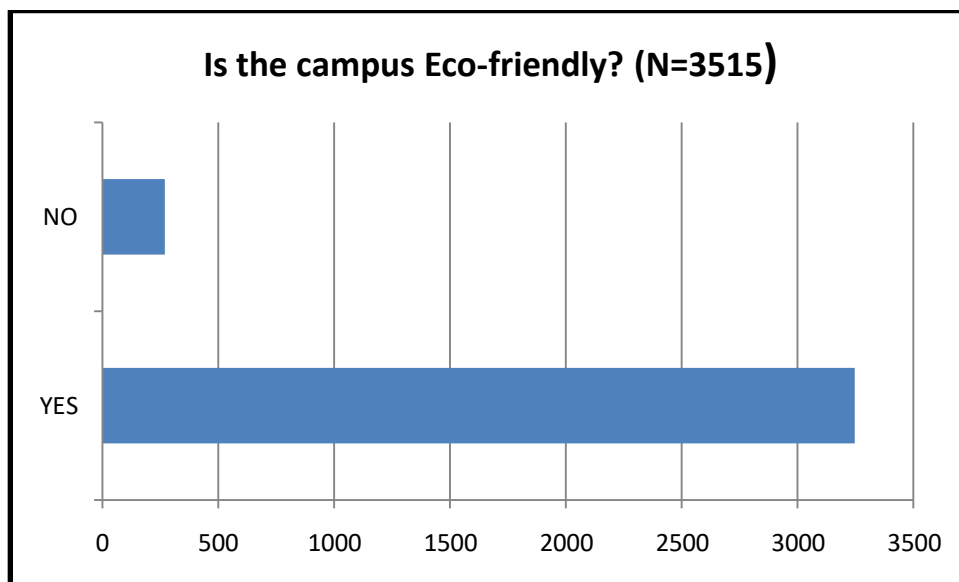
Interpretation:-It is analyzed from above table 95.87% students are satisfied with the behavior and communications of Non-teaching and administrative office.

Table:-3.2 Are you satisfied with the services and facilities of college? (N=3515)		
Criteria	Number of Students	% age
YES	3360	95.59%
NO	155	4.40%



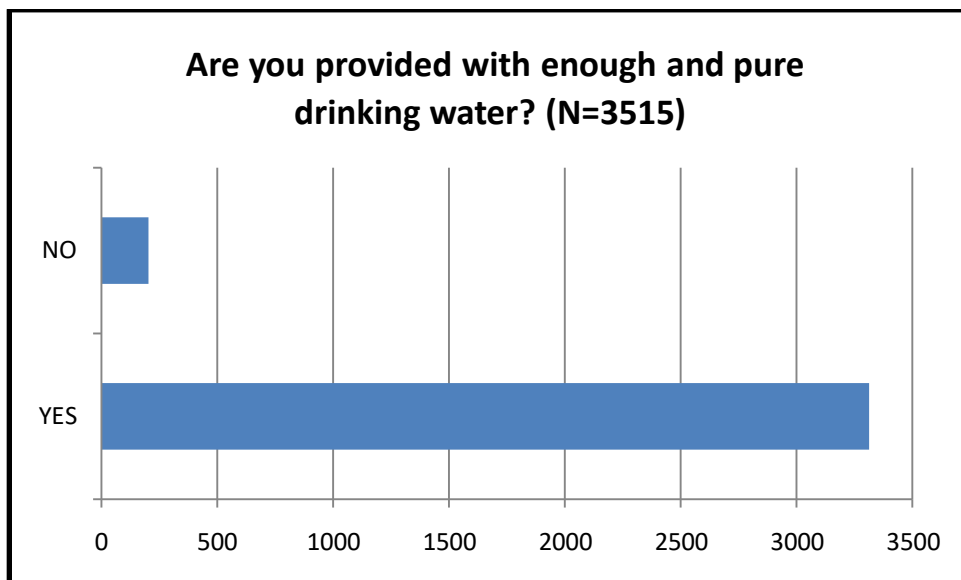
Interpretation:-It is analyzed from above table 95.59% students are satisfied with the services and facilities of college.

Table:-3.3 Is the campus Eco-friendly? (N=3515)		
Criteria	Number of Students	% age
YES	3245	92.31%
NO	270	7.68%



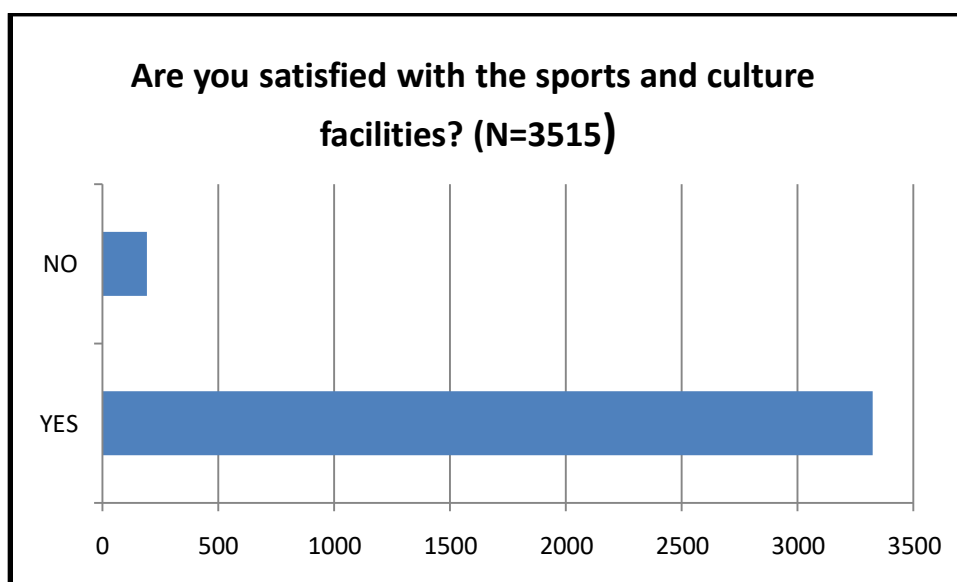
Interpretation:-It is analyzed from above table 92.31% students are said that campus is eco friendly.

Table:-3.4 Are you provided with enough and pure drinking water? (N=3515)		
Criteria	Number of Students	% age
YES	3312	94.22%
NO	203	5.77%



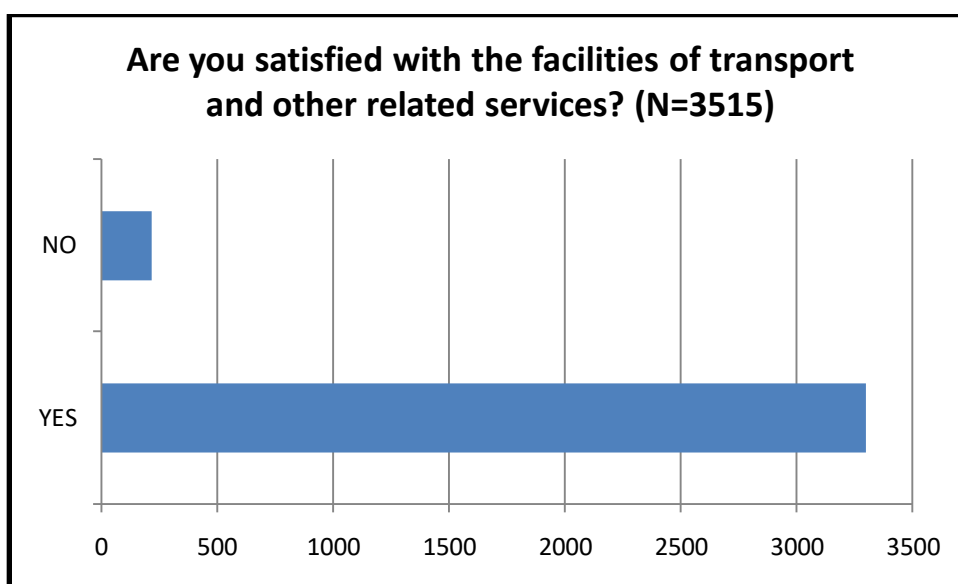
Interpretation:-It is analyzed from above table 94.22% students are said that pure and enough drinking water provided to them.

Table:-3.5 Are you satisfied with the sports and culture facilities? (N=3515)		
Criteria	Number of Students	% age
YES	3323	94.53%
NO	192	5.46%



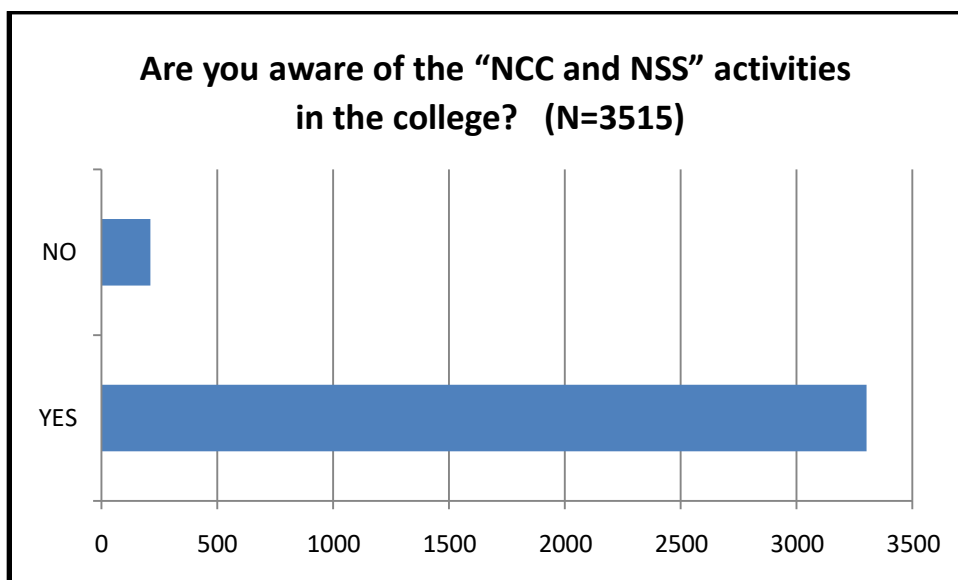
Interpretation:-It is analyzed from above table 94.53% students are satisfied with sports and culture facilities.

Table:-3.6 Are you satisfied with the facilities of transport and other related services? (N=3515)		
Criteria	Number of Students	% age
YES	3298	93.82%
NO	217	6.17%



Interpretation:-It is analyzed from above table 93.82% students are satisfied with facilities of transport and other related services.

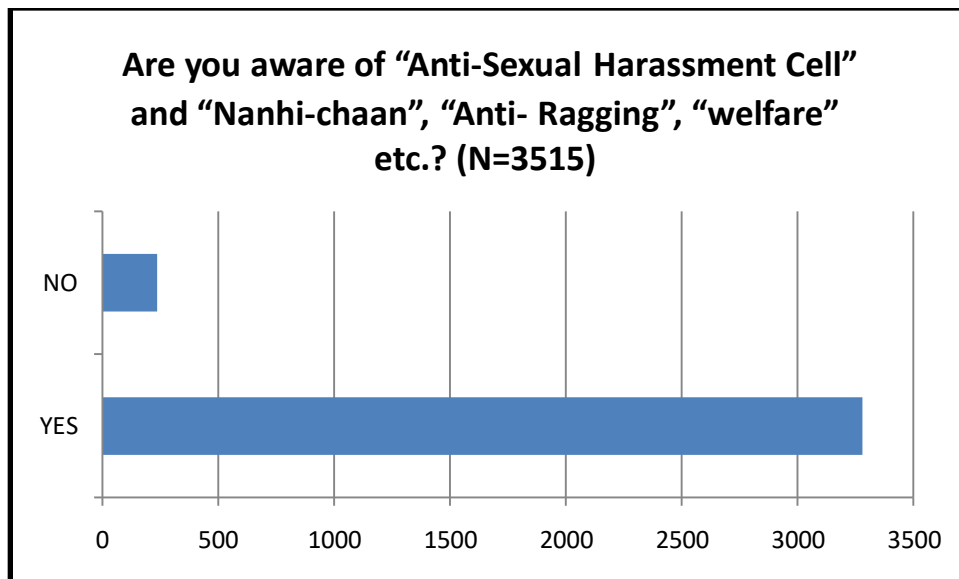
Table:-3.7 Are you aware of the “NCC and NSS” activities in the college? (N=3515)		
Criteria	Number of Students	% age
YES	3302	93.94%
NO	213	6.05%



Interpretation:-It is analyzed from above table 93.94% students are aware of the “NCC and NSS” activities in the college

Table:-3.8 Are you aware of “Anti-Sexual Harassment Cell” and “Nanhi-chaan”, “Anti- Ragging”, “welfare” etc.? (N=3515)

Criteria	Number of Students	% age
YES	3278	93.25%
NO	237	6.74%



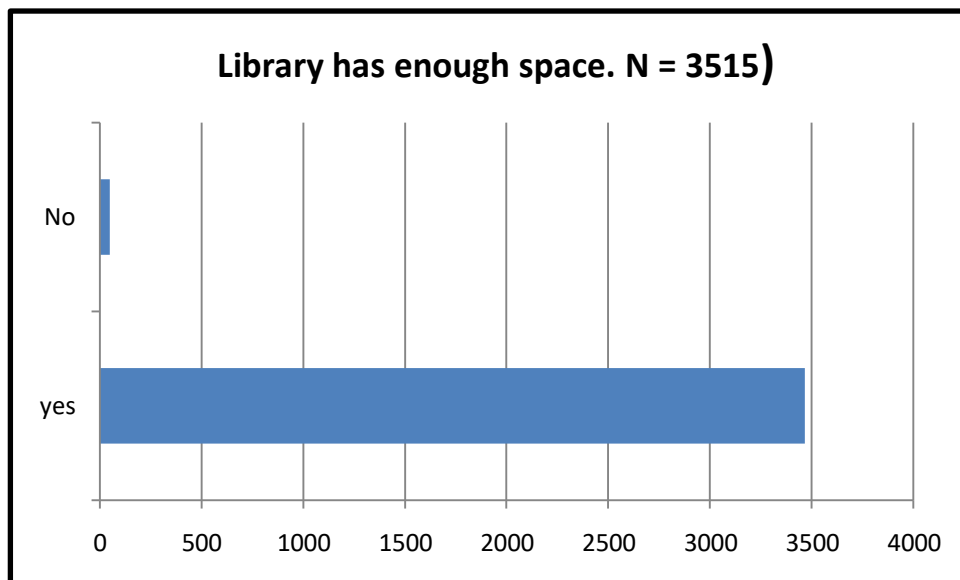
Interpretation:-It is analyzed from above table 93.25% students are aware of “Anti-Sexual Harassment Cell” and “Nanhi-chaan”, “Anti- Ragging”, “welfare” etc.

4. Student's Feedback on Library

Contents	Yes	No.
1) Library has enough space.	3465	50
2) Are the required numbers of titles and journals available in the library?	3362	153
3)Are you satisfied with the cataloguing and Arrangement of books in the library?	3348	167
4)Are you satisfied with the availability of Reading space in the library?	3311	204
5)Is the library staff co-operative and Helpful?	3392	123
6) Are you satisfied with the Opening and Closing time of Library?	3403	112

Table:-4.1. Library has enough space. N = 3515)

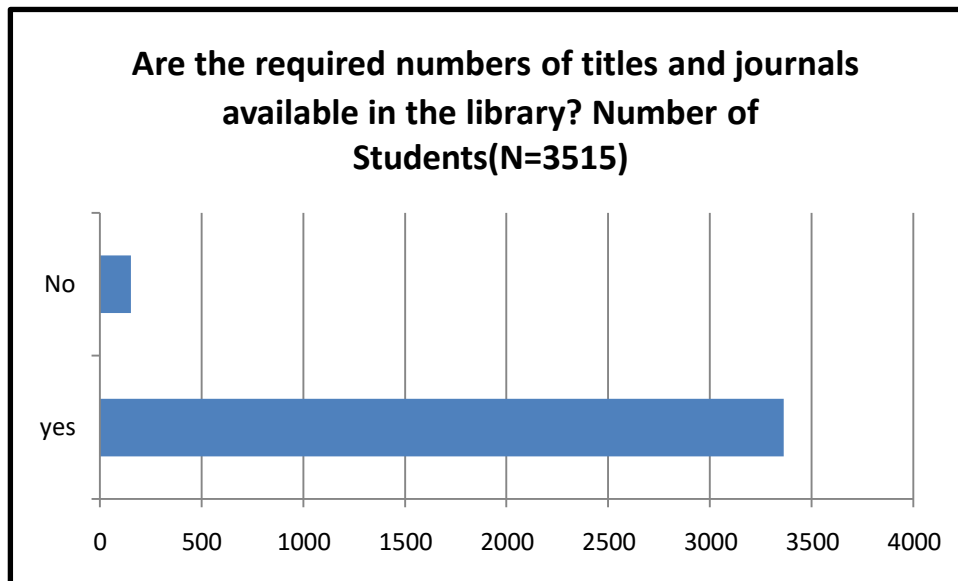
Criteria	Number of Students	% age
yes	3465	98.57%
No	50	1.42%



Interpretation:-It is analyzed from above table 98.57% students said that Library has enough space.

Table:-4.2. Are the required numbers of titles and journals available in the library?(N=3515)

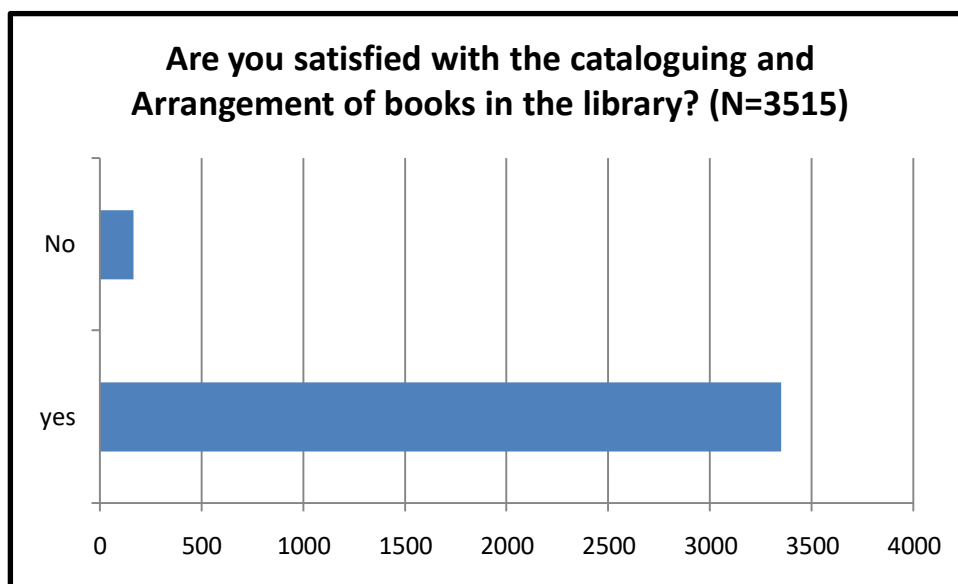
Criteria	Number of Students	% age
yes	3362	95.64%
No	153	4.35%



Interpretation:-It is analyzed from above table 95.64% students said that the required numbers of titles and journals available in the library

Table:-4.3 Are you satisfied with the cataloguing and Arrangement of books in the library?(N=3515)

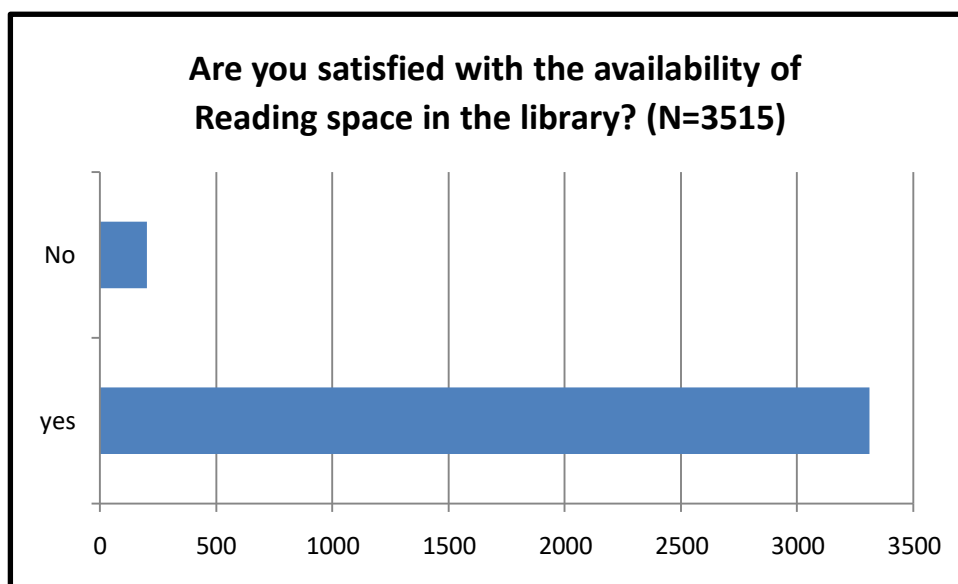
Criteria	Number of Students	% age
yes	3348	95.24%
No	167	4.75%



Interpretation:-It is analyzed from above table 95.24% students satisfied with the cataloguing and Arrangement of books in the library.

Table:-4.4 Are you satisfied with the availability of Reading space in the library?(N=3515)

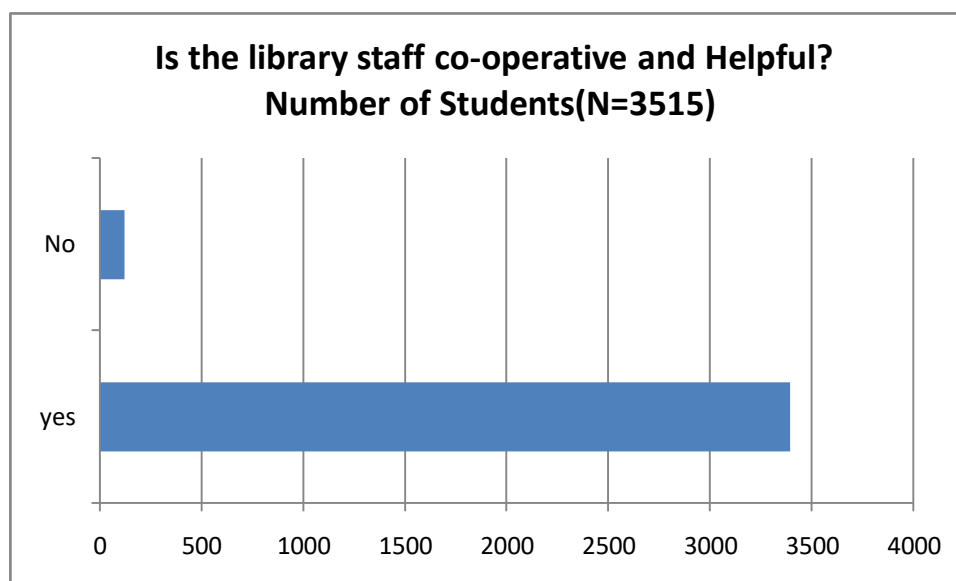
Criteria	Number of Students	% age
yes	3311	94.19%
No	204	5.80%



Interpretation:-It is analyzed from above table 94.19% students satisfied with the availability of Reading space in the library

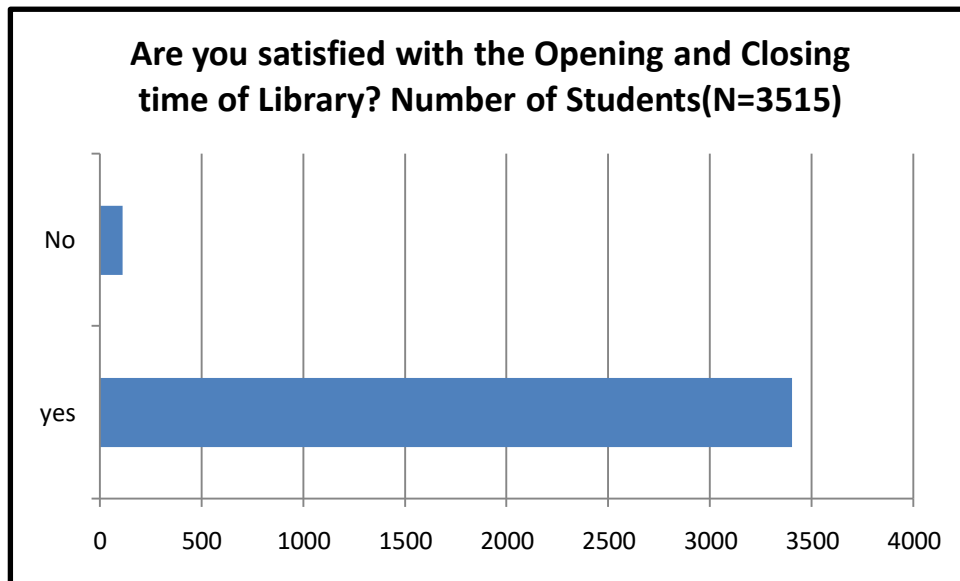
Table:-4.5 Is the library staff co-operative and Helpful?(N=3515)

Criteria	Number of Students	% age
yes	3392	96.50%
No	123	3.49%



Interpretation:-It is analyzed from above table 94.19% students said that the library staff co-operative and Helpful.

Criteria	Number of Students	% age
yes	3403	96.81%
No	112	3.18%



Interpretation:-It is analyzed from above table 96.81% students said that the library staff co-operative and Helpful.

STUDENT SATISFACTION SURVEY

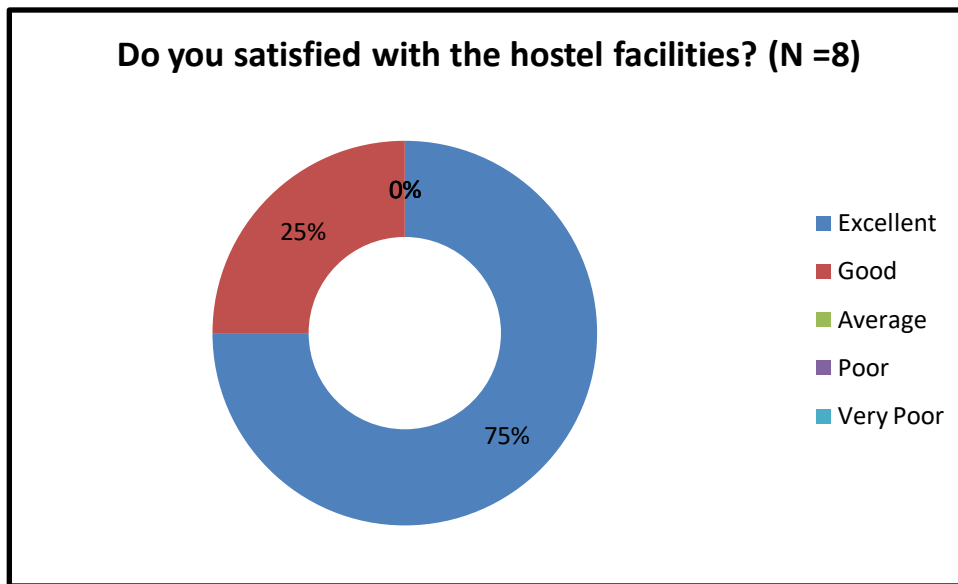
(2023-24)

FEEDBACK ON HOSTEL

Sr. No	Contents	Very Poor	Poor	Average	Good	Excellent
1.	Do you satisfied with the hostel facilities?	0	0	0	2	6
2.	Is the washrooms have enough space to use?	0	0	1	2	5
3	Are you satisfied with the Cleanliness and tidiness ?	0	0	1	1	6
4	Are you satisfied with the quality of furniture?	0	0	0	2	6
5	Are you satisfied with the size of rooms?	0	0	0	1	7
6	Availability of hot and cold water.	0	0	1	1	6
7.	Are you satisfied with availability of power?	0	0	0	2	6

Table: 5.1.1 Do you satisfied with the hostel facilities? (N =8)

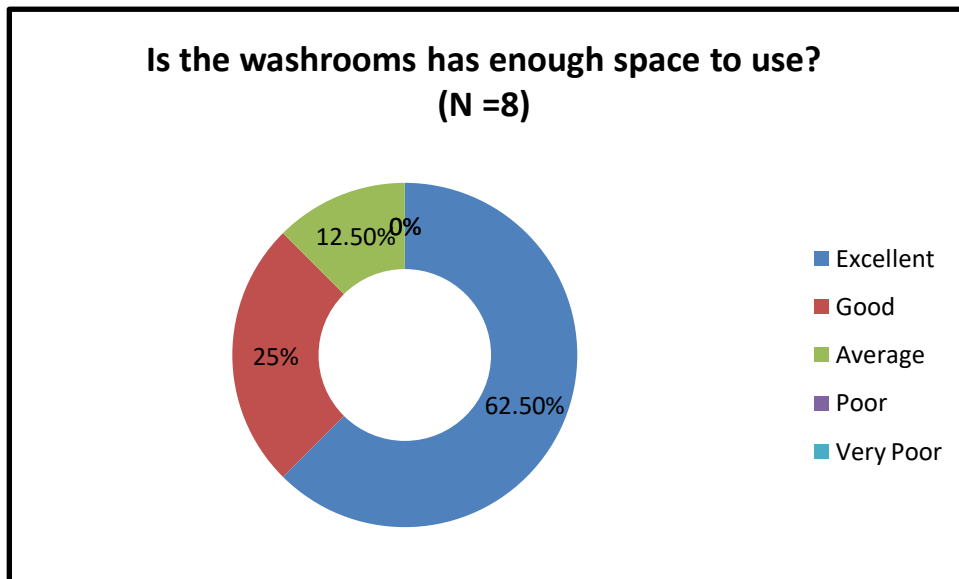
Criteria	Number of Students	% age
Excellent	6	75%
Good	2	25%
Average	0	0%
Poor	0	0%
Very Poor	0	0%



Interpretation:-100% students are satisfied with the hostel facilities.

Table: 5.1.2 Is the washrooms have enough space to use? (N =8)

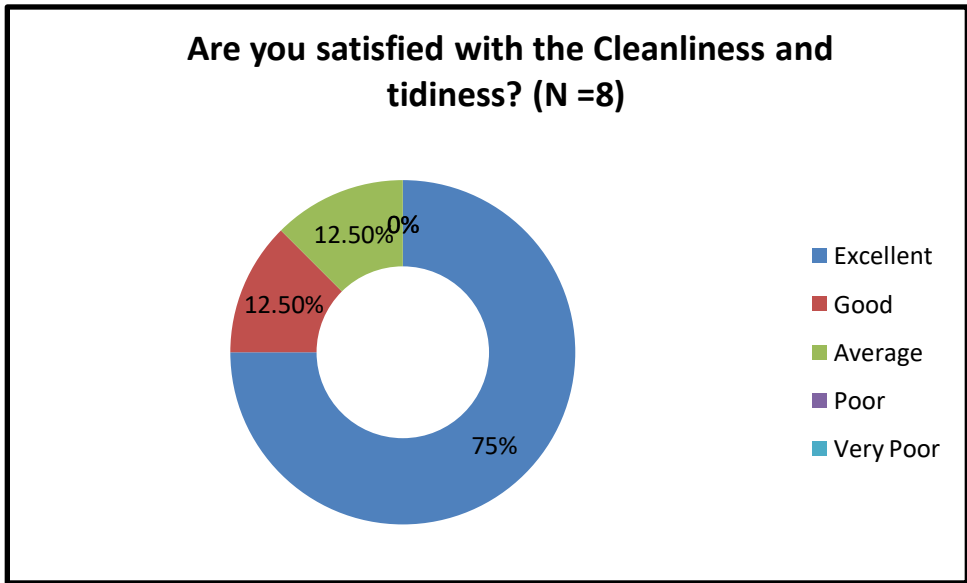
Criteria	Number of Students	% age
Excellent	5	62.5%
Good	2	25%
Average	1	12.5%
Poor	0	0%
Very Poor	0	0%



Interpretation:-87.5% students said that the washrooms have enough space to use and 62.25% students feel that the washrooms have enough space to use.

Table: 5.1.3 Are you satisfied with the Cleanliness and tidiness? (N =8)

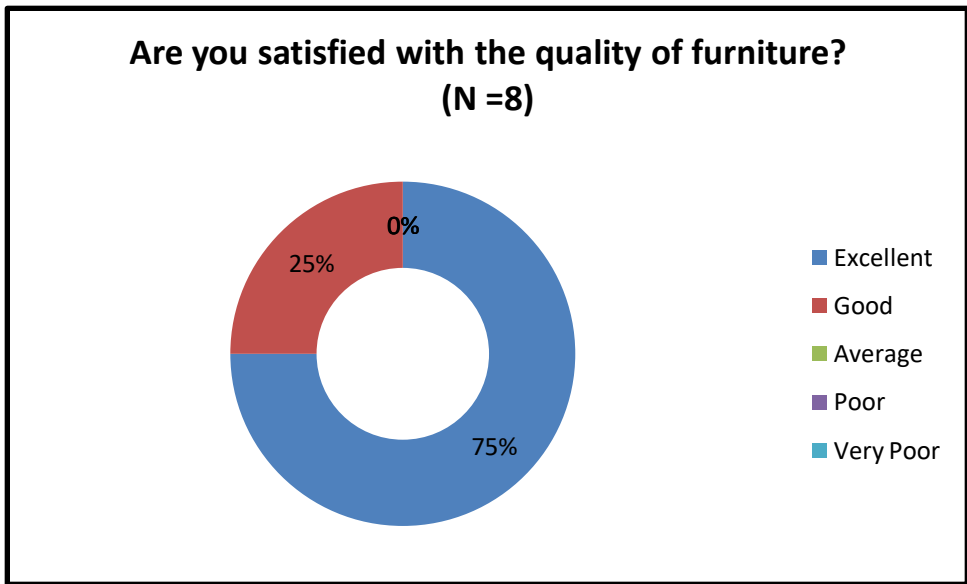
Criteria	Number of Students	% age
Excellent	6	75%
Good	1	12.5%
Average	1	12.5%
Poor	0	0%
Very Poor	0	0%



Interpretation:-87.5% students said that they satisfied with the Cleanliness and tidiness and 75% students said that they satisfied with the Cleanliness and tidiness.

Table: 5.1.4 Are you satisfied with the quality of furniture? (N =8)

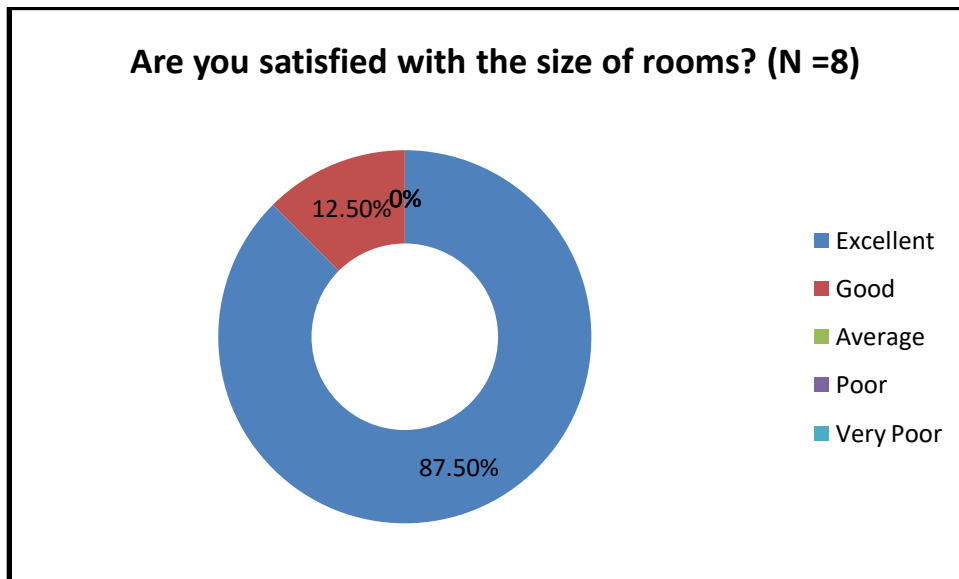
Criteria	Number of Students	% age
Excellent	6	75%
Good	2	25%
Average	0	0%
Poor	0	0%
Very Poor	0	0%



Interpretation:-100% students are satisfied with the quality of furniture.

Table: 5.1.5 Are you satisfied with the size of rooms? (N =8)

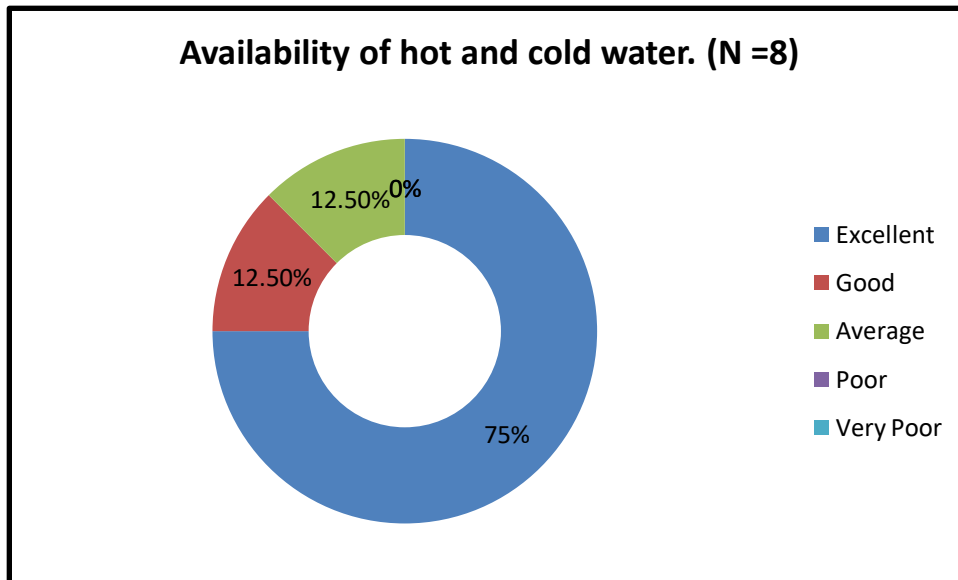
Criteria	Number of Students	% age
Excellent	7	87.5%
Good	1	12.5%
Average	0	0%
Poor	0	0%
Very Poor	0	0%



Interpretation:-100% students are satisfied with the size of rooms.

Table: 5.1.6 Availability of hot and cold water. (N =8)

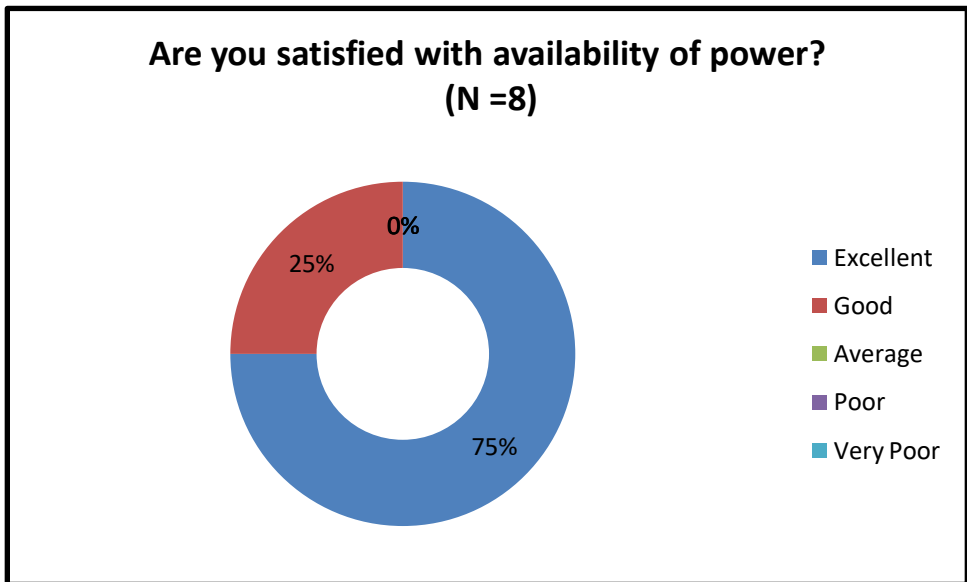
Criteria	Number of Students	% age
Excellent	6	75%
Good	1	12.5%
Average	1	12.5%
Poor	0	0%
Very Poor	0	0%



Interpretation:-87.5% students said that hot and cold water is available.

Table: 5.1.7 Are you satisfied with availability of power? (N =8)

Criteria	Number of Students	% age
Excellent	6	75%
Good	2	25%
Average	0	0%
Poor	0	0%
Very Poor	0	0%



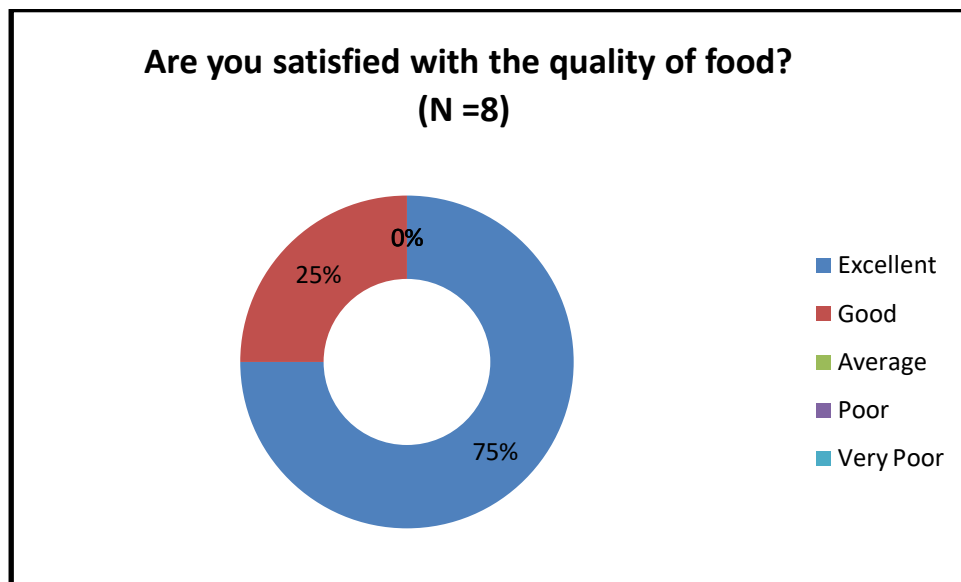
Interpretation:-100 % students are satisfied with availability of power.

Mess Facilities

Sr. No	Contents	Very Poor	Poor	Average	Good	Excellent
1.	Are you satisfied with the quality of food?	0	0	0	2	6
2.	Are you satisfied with Mess services?	0	0	1	1	6
3	Are you satisfied with the quality of Drinking water?	0	0	1	2	5
4	Are you satisfied with the seating arrangement?	0	0	0	2	6
5	Indoor games are available for Entertainment.	0	0	1	1	6
6	Is there a variety of meal is available?	0	0	0	1	7
7	Timing of Mess is adequate.	0	0	0	2	6

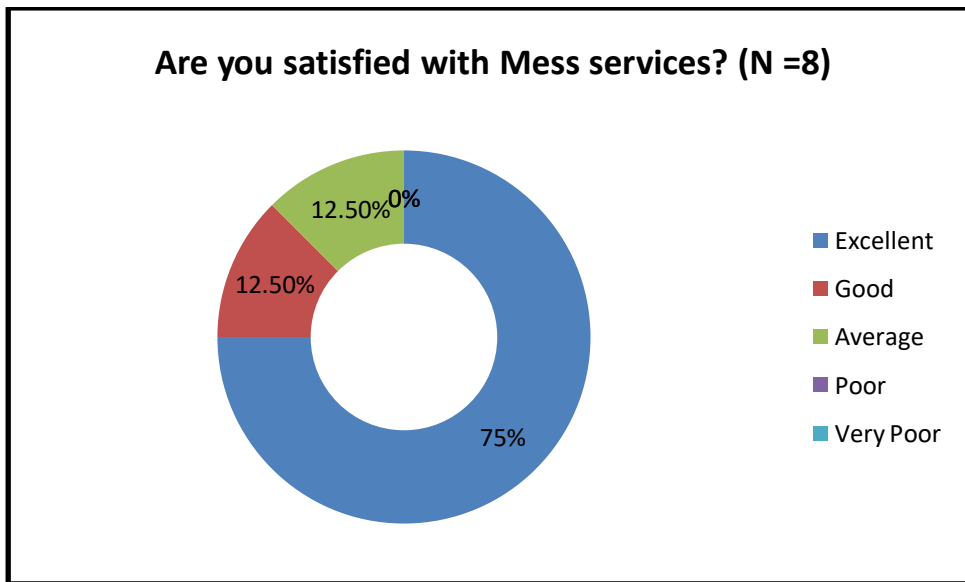
Table: 5.2.1 Are you satisfied with the quality of food? (N =8)

Criteria	Number of Students	% age
Excellent	6	75%
Good	2	25%
Average	0	0%
Poor	0	0%
Very Poor	0	0%



Interpretation:-100 % students are satisfied with the quality of food.

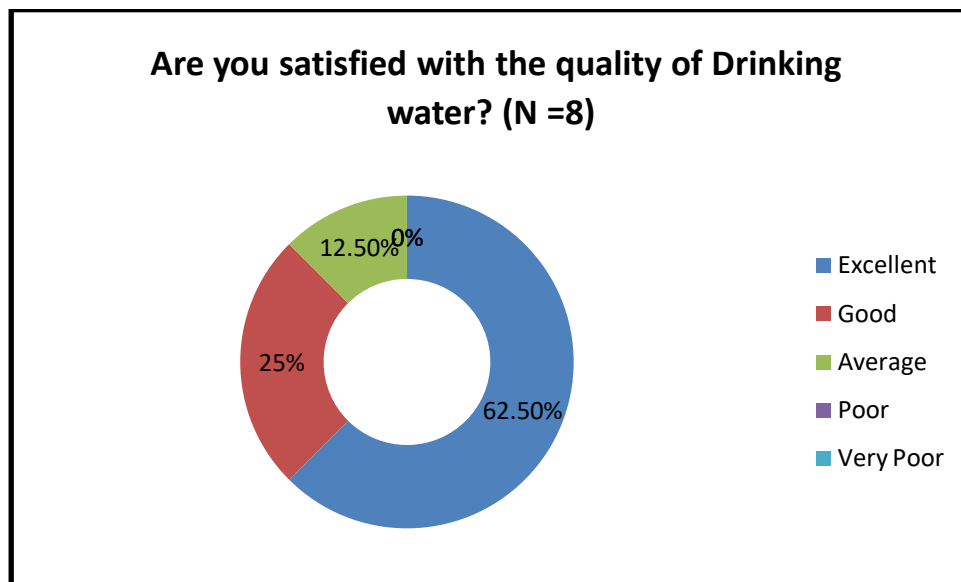
Table: 5.2.2 Are you satisfied with Mess services? (N =8)		
Criteria	Number of Students	% age
Excellent	6	75%
Good	1	12.5%
Average	1	12.5%
Poor	0	0%
Very Poor	0	0%



Interpretation:-87.5 % students are satisfied with Mess services.

Table: 5.2.3 Are you satisfied with the quality of Drinking water? (N =8)

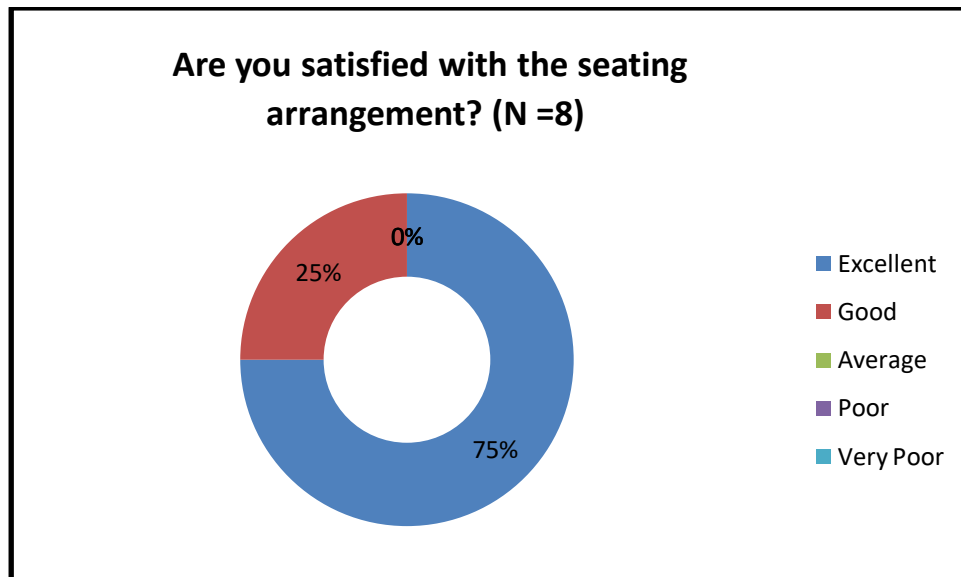
Criteria	Number of Students	% age
Excellent	5	62.5%
Good	2	25%
Average	1	12.5%
Poor	0	0%
Very Poor	0	0%



Interpretation:-87.5 % students are satisfied with the quality of Drinking water.

Table: 5.2.4 Are you satisfied with the seating arrangement? (N =8)

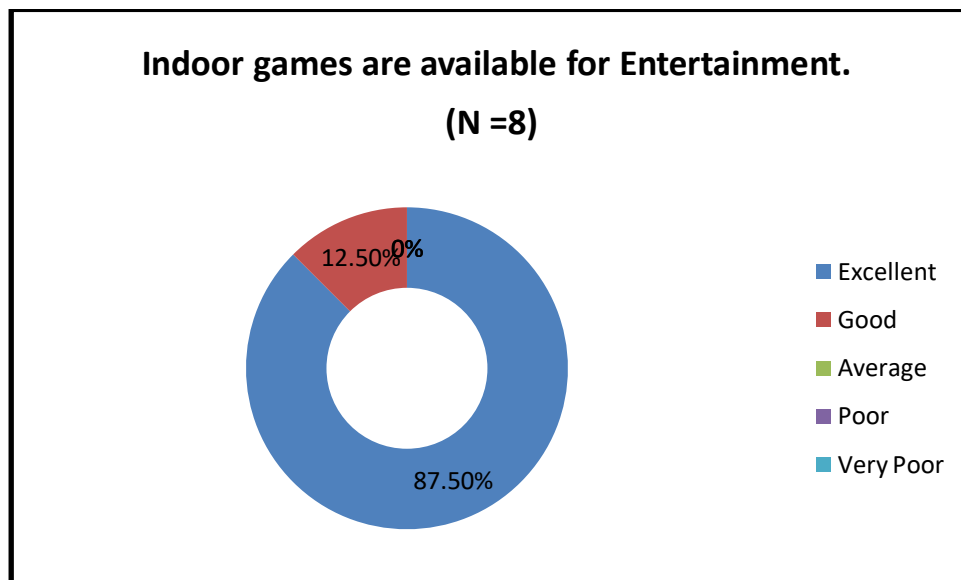
Criteria	Number of Students	% age
Excellent	6	75%
Good	2	25%
Average	0	0%
Poor	0	0%
Very Poor	0	0%



Interpretation:-100 % students are satisfied with the seating arrangement.

Table: 5.2.5 Indoor games are available for Entertainment. (N =8)

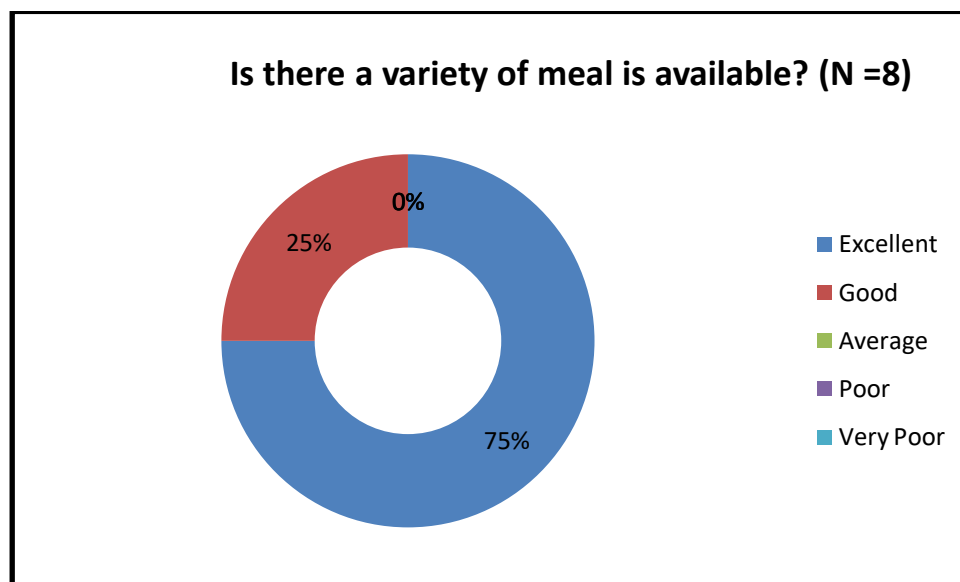
Criteria	Number of Students	% age
Excellent	7	87.5%
Good	1	12.5%
Average	0	0%
Poor	0	0%
Very Poor	0	0%



Interpretation:-100 % students are satisfied that the indoor games are available for Entertainment.

Table: 5.2.6 Is there a variety of meal is available? (N =8)

Criteria	Number of Students	% age
Excellent	6	75%
Good	2	25%
Average	0	0%
Poor	0	0%
Very Poor	0	0%

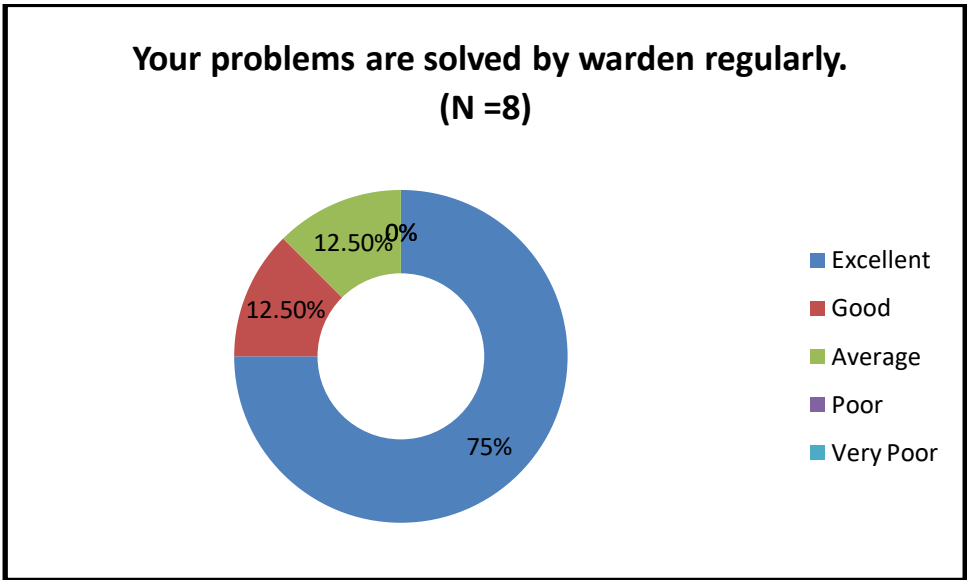


Interpretation:-100 % students said that there is a variety of meal is available.

Warden and Staff

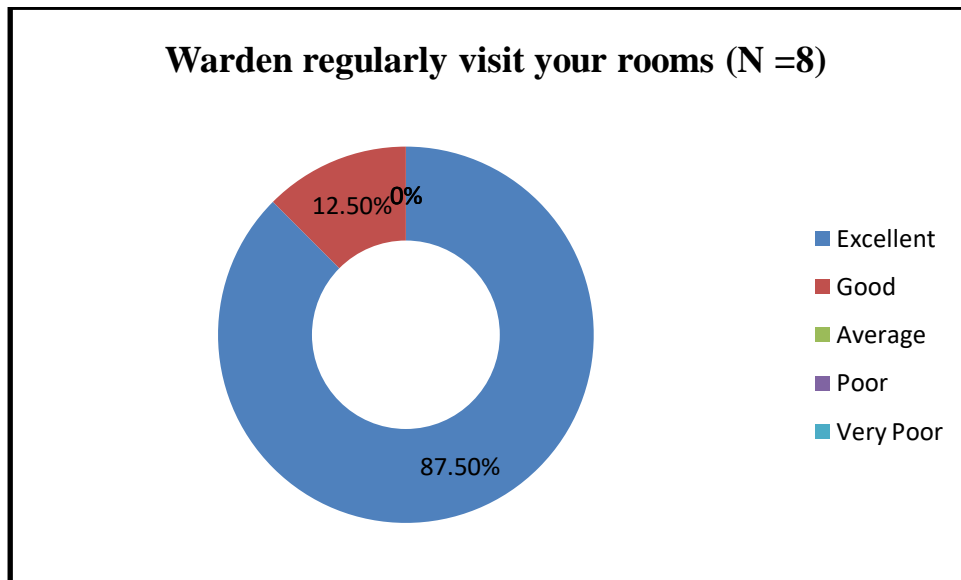
Sr. No	Contents	Very Poor	Poor	Average	Good	Excellent
1.	Your problems are solved by warden regularly.	0	0	1	1	6
2.	Warden regularly visit your rooms	0	0	0	1	7
3	Are you satisfied with the behavior of warden?	0	0	1	2	5

Table: 5.3.1 Your problems are solved by warden regularly. (N =8)		
Criteria	Number of Students	% age
Excellent	6	75%
Good	1	12.5%
Average	1	12.5%
Poor	0	0%
Very Poor	0	0%



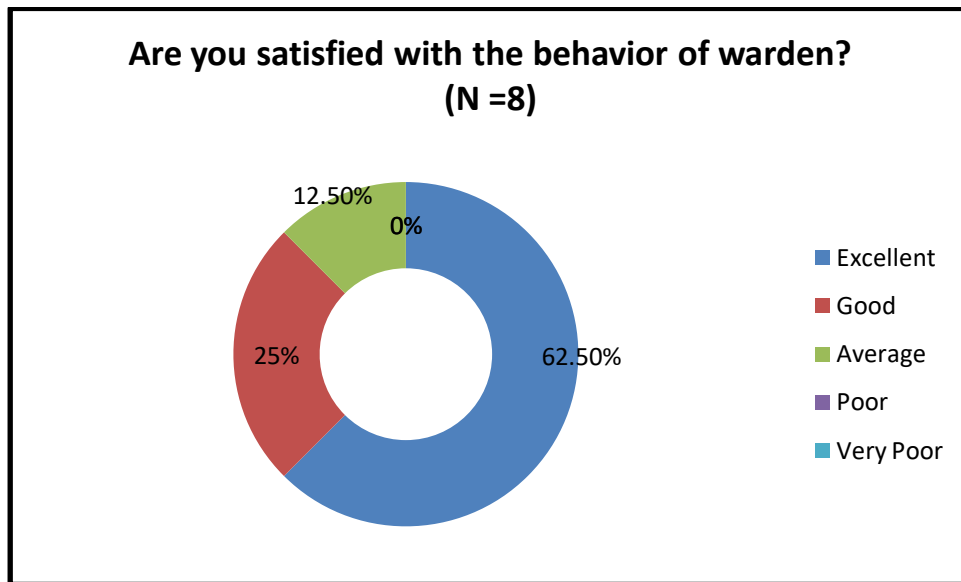
Interpretation:-87.5 % students said that their problems are solved by warden regularly.

Table: 5.3.2 Warden regularly visit your rooms (N =8)		
Criteria	Number of Students	% age
Excellent	7	87.5%
Good	1	12.5%
Average	0	0%
Poor	0	0%
Very Poor	0	0%



Interpretation:-100 % students said that Warden regularly visit your rooms.

Table: 5.3.3 Are you satisfied with the behavior of warden? (N =8)		
Criteria	Number of Students	% age
Excellent	5	62.5%
Good	2	25%
Average	1	12.5%
Poor	0	0%
Very Poor	0	0%



Interpretation:-87.5 % students said that satisfied with the behavior of warden and 62.5% students are strongly satisfied with the behavior of warden.